

essentiel 

ERCV 311S_845820 REFRIGERATEUR / FRIDGE



Aide à la réparation / After-sales solutions

Contenu / Table of content

- Mises en garde / Warning
- Outils nécessaires / Necessary Tools
- Vue éclatée / Exploded view
- Liste des pièces détachées / Spare parts list
- Codes erreurs / Errors codes
-
- Autoréparabilité / Self-repair : Consignes de sécurité pour le démontage de votre appareil / Safety instructions related to the maintenance of your product
- Rappel des consignes élémentaires d'entretien / Reminder of basic maintenance instructions

Cette notice a pour but de vous donner les informations principales vous permettant d'entretenir ou de dépanner votre appareil.

Des consignes de sécurité complètent les consignes d'installation et d'utilisation que vous retrouvez dans la notice d'utilisation de votre appareil.

Mises en garde

Pour votre sécurité, nous recommandons de confier les réparations et l'entretien exclusivement à des professionnels qualifiés tout au long de la vie de votre appareil. Pendant la période de garantie de votre appareil, confiez l'entretien ou les réparations à un personnel qualifié et autorisé.

Tout démontage ou dommage au produit causé par une tentative de réparation du produit par une personne non agréée pourra engendrer une exclusion de garantie si le lien entre la tentative d'auto réparation et le dysfonctionnement rencontré est établi.

En cas de réparation du produit effectuée par une personne non agréée, ou par l'utilisateur lui-même, Sourcing & Création ne peut être tenu responsable de tout dommage causé au produit, ou de toute blessure, dans la mesure où ils sont liés à une maladresse de l'utilisateur ou au non-respect par ce dernier des consignes de réparation du produit.

L'utilisateur peut procéder à l'échange par lui-même des accessoires de son produit. Les réparations et tentatives de réparation par l'utilisateur pour les pièces ne figurant pas dans cette liste et/ou ne suivant pas les instructions de sécurité, pourraient donner lieu à des problèmes de sécurité non imputables à Sourcing & Création.

En outre, pour garantir la sécurité du produit et de l'utilisateur, la réparation doit être effectuée en suivant les instructions de sécurité mentionnées ci-après.

Les informations et aides / tutoriels proposés dans ce document sont des principes généraux qui ne remplacent en aucune façon la qualification d'un professionnel, et ne peuvent donner lieu à des réclamations suite à l'utilisation de ces consignes.

Il est donc fortement recommandé aux utilisateurs de s'adresser à des réparateurs professionnels autorisés ou agréés. Au contraire, des tentatives de réparation de la part des utilisateurs peuvent causer des problèmes de sécurité et endommager le produit, provoquer un incendie, une inondation, une électrocution et/ou des blessures corporelles graves.

The purpose of this manual is to give you the main information allowing you to maintain or troubleshoot your device.

Safety instructions supplement the installation and use instructions that you find in the manual for your device.

Warning

For your safety, we recommend that repairs and maintenance be carried out exclusively by qualified professionals throughout the life of your device. During the warranty period of your device, entrust maintenance or repairs to qualified and authorized personnel.

Any disassembly or damage to the product caused by an attempt to repair the product by an unauthorized person may result in an exclusion of warranty if the link between the attempted self-repair and the malfunction encountered is established.

In the event of repair of the product carried out by an unauthorized person, or by the user himself, Sourcing & Création cannot be held responsible for any damage caused to the product, or any injury, insofar as they are related to clumsiness on the part of the user or non-compliance by the latter with the product repair instructions
















The user can carry out a repair by himself on the accessory parts concerning his product.

Repairs and attempted repairs by the user for parts other than accessories and/or not following the safety instructions, could give rise to safety problems not attributable to Sourcing & Création. In addition, to ensure the safety of the product and the user, the repair must be carried out by following the safety instructions mentioned below.

It is therefore strongly recommended that users refrain from attempting to carry out repairs with non-accessory parts, by contacting authorized or approved professional repairers in this case. On the contrary, such attempts by users may cause safety issues and damage the product, cause fire, flood, electric shock and serious personal injury.

Outils / Tools

Outils / Tools

Type d'outil / Tool type	Illustration / Drawing	Spécificité / Specificity (Normes et autres/Standards and others)	Commentaire / Remark
Paire de gants anti-coupures Pair of cut resistant gloves		EN388 – EN420 ISO 13997	Indispensable / essential
Lunettes de protection Protective glasses		EN166	Optionnel / Optional
Jeu de tournevis à tête fendue, à empreinte cruciforme, à empreinte pozidriv, à empreinte torx Screwdriver Set Slotted, Phillips Head, Pozidriv Drive, Torx Drive		ISO 2380, ISO 8764, ISO 10664 Mention VDE*	Indispensable / essential
Jeu de clés pour vis à 6 pans creux et torx Set of keys for hexagon socket and torx screws		ISO 2936	Indispensable / essential
Jeu de clés mixtes de 8 à 19 (8-10-11-12-13-14-16-17-18-19) Set of combination wrenches 8 to 19 (8-10-11-12-13-14-16-17-18-19)		ISO 7738	Indispensable / essential
Jeu de clés à pipe de 8 à 19 (8-9-10-11-12-13-14-15-16-17-18-19) Pipe wrench set from 8 to 19 (8-10-11-12-13-14-16-17-18-19)		ISO 2236	Indispensable / essential
Pince universelle Universal pliers		ISO 5746 Mention VDE*	Indispensable / essential
Pince à bec demi-rond Half-round nose pliers		ISO 5745 Mention VDE*	Indispensable / essential
Pince coupante diagonale Diagonal cutters		ISO 5749 Mention VDE*	Optionnel / Optional
Pince multiprise Multigrip pliers		ISO 8976 Mention VDE*	Indispensable / essential
Pince étai Vise grips		Longueur 250MM Length 250MM	Optionnel / Optional
Pince universelle pour dénuder et sertir Universal stripping pliers and crimp			Optionnel / Optional
Levier Pry tool		Plastique glissant, rigide et dur. Slippery, rigid and hard plastic	Optionnel / Optional
Multimètre Multimeter		Fonctions mesurées : Courant / tension AC-DC, ampérage, résistance, continuité Measured functions : AC-DC current, voltage, amperage, resistance, continuity	Optionnel / Optional
Loupe Magnifying glass			Optionnel / Optional

* La mention VDE indique que l'outil est totalement isolé et qu'il a été soumis au test diélectrique à 10.000 V. Utilisation : travaux sous tension allant jusqu'à 1000V.

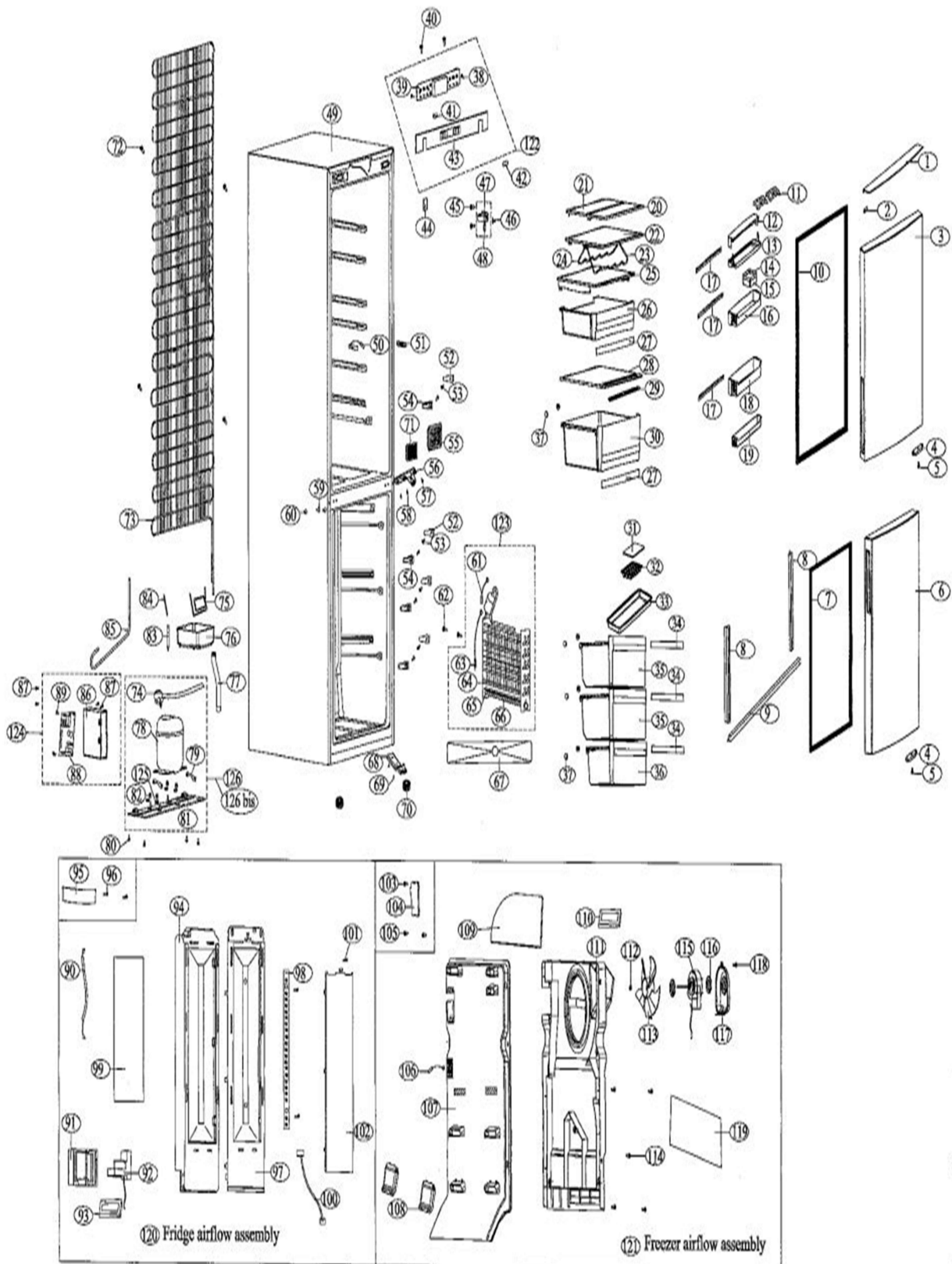
The VDE mention indicates that the tool is fully insulated and that it has been subjected to the dielectric test at 10.000V . Use : work under voltage up to 1000V.

Conseils / Advice

Il est recommandé de travailler dans un espace dégagé et sécurisé, de poser l'appareil sur une surface plane et propre.

It is recommended to work in an open and safe space, to place the device on a flat and clean surface.

Vue éclatée / Exploded view



Liste des pièces détachées / Spare parts list

REF PIECE	DESIGNATION (FR)	DESIGNATION (ENG)	INFORMATION
0060206715	GRAND BALCONNET BOUTEILLES	LARGE BOTTLE BALCONY	Idem 82101020
0060810246	CLAYETTE VERRE	GLASS SHELF	Idem 80105010
0060301062	FILTRE	FILTER	
51101010	RELAIS DEMARRAGE + CONDENSATEUR	START RELAY + CAPACITOR	
65002010	PIED AJUSTABLE	ADJUSTABLE FOOT	
0060206861	GRILLE EVACUATION AIR	AIRFLOW THROTTLE GRID	Idem 24901010
54101027	ASSEMBLAGE PANNEAU AVANT (AFFICHAGE LED)	ASSEMBLY FRONT PANEL (LED DISPLAY)	
0060105708	BAC RECUPERATION EAU	ASSEMBLY WATER DRAIN TRAY	Idem 15301010
11501000	ASSEMBLAGE CHARNIERE CENTRALE	ASSEMBLY CENTRAL HINGE	
0060108614	PLAQUE SUPPORT COMPRESSEUR	ASSEMBLY COMPRESSOR PLATE	Idem 11201011
71109020	ASSEMBLE EN MOUSSE (PORTE REFRIGERATEUR)	ASSEMBLY FOAMED (FRIDGE DOOR)	
0060701868	FAISCEAU CABLE CONDENSEUR	ASSEMBLY WIRE CONDENSER	Idem 42101010
0060810105	TIROIR LONG (CONGELATEUR)	ASSEMBLY FREEZER LONG DRAWER	Idem 84002020
0060206716	BALCONNET CENTRAL	BALCONY CENTRAL	Idem 82102020
0060206718	BALCONNET ETROIT BOUTEILLES	BALCONY NARROW	Idem 82104020
0060206478	BAC A LEGUMES	CRISPER FOR VEGETABLES	Idem 83001020
0060206859	BALCONNET DE PORTE	BALCONY FOR FLAP	Idem 82103020
0060207468	CACHE CABLE SUPERIEUR CONDUIT AIR (CONGELATEUR)	FREEZER AIRFLOW DUCT CABLE COVER	Idem 26501010
72003010	COMPRESSEUR COMPLET JIAXIPERA ZBS11114CY/WO	COMPRESSOR JIAXIPERA ZBS11114CY/WO	
0060700603	TUBE CAPILLAIRE	CONNECTION FOR SUSTION PIPE COMPRESSOR	Idem 43106010
0060105303	VIS TETE CRUCIFORME	BOLT CROSS SLOTTED	Idem 60001900
60206837	COUVERCLE BOITE BEURRE	BUTTER BOX COVER	
0060208180	ENJOLIVEUR POIGNEE TIROIR (CONGELATEUR)	DECORATION STRIP SHORT	Idem 83902030
43501010	DESHYDRATEUR	DRYING FILTER	
29911010	ARRETOIRE PORTE	DOOR STOPPER	
83002020	BAC TIROIR COMPARTIMENT FRAICHEUR	DRAWER FOR CHILLER ZONE	Idem 83002020
24303010	ASSEMBLAGE CONDUIT AIR (CONGELATEUR)	ASSEMBLY FREEZER AIRFLOW DUCT 2 DOORS	
0060220571	HELICE	FAN VANE	
0060206862	BAC TIROIR SUPERIEUR (CONGELATEUR)	FREEZER TRAY UPPER DRAWER	Idem 84301010
0060401180	CABLE FUSIBLE	FUSE CABLE	
0060207940	PROFIL INFERIEUR JOINT L=443MM (CONGELATEUR)	GASKET LINEAR L=443	Idem 32301010
0060207969	PROFIL LATERAL G/D JOINT L=670MM (CONGELATEUR)	GASKET LINEAR L=670	Idem 32302010
0060810247	DEMIE CLAYETTE VERRE (AVANT)	GLASS SHELF ADJUSTABLE W/ PLASTIC FRAME (FRONT PART)	Idem 80101010
0060810248	DEMIE CLAYETTE VERRE (ARRIERE)	GLASS SHELF ADJUSTABLE W/ PLASTIC FRAME (REAR PART)	Idem 80102010
0060206485	DESSUS BAC A LEGUMES	GLASS SHELF W/ PLASTIC FR AME W/O AIRFLOW DEVICE	Idem 80103010
0060206524	CLAYETTE VERRE BAC COMPARTIMENT FRAICHEUR	GLASS SHELF W/ PLASTIC FR AME, FOR CHILLER DRAWER	Idem 80104010
0060219460	BAGUE AMORTISSEUR (VENTILATEUR)	GROMMER	
0060105224	CHARNIERE INFERIEURE (REFRIGERATEUR)	HINGE LOWER (FREEZER DOOR)	Idem 11502000
0060105220	CHARNIERE SUPERIEURE (REFRIGERATEUR)	HINGE UPPER	Idem 11503000
0060206791	ROUE TIROIR (CONGELATEUR)	IDLER WHEEL FOR DRAWERS	Idem 29903010
0060810243A	JOINT PORTE (REFRIGERATEUR)	DOOR GASKET (FRIDGE)	Idem 30101010
0064000354	LAMPE LED 1W (REFRIGERATEUR)	LED LAMP 1W (FRIDGE)	
0064001312	MOTEUR VENTILATEUR	FAN MOTOR	
54301014	PLATINE V1.007	CONTROL CARD V1.007	
41101010	EVAPORATEUR	EVAPORATOR	
0060611044	CORDON ALIMENTATION	POWER CABLE	Idem 55102010
0060106659	TUBE JONCTION DESHYDRATEUR	CHARGING TUBE	Idem 43101010
0064000024	SONDE (REFRIGERATEUR)	PROBE SENSOR (FRIDGE)	
0064000025	SONDE CONGELATEUR	PROBE SENSOR (FREEZER)	
0060810433	CONDUIT AIR (REFRGERATEUR)	ASSEMBLY FRIDGE AIRFLOW DUCT	Idem 24304010
0060105352	SUPPORT ARRIERE ETAGERE BOUTEILLES VIN	WINE RACK (BACK PART)	Idem 85101040
0060105352A	SUPPORT AVANT ETAGERE BOUTEILLES VIN	WINE RACK (FRONT PART)	Idem 85102040

Conseil et Aide : Détection des pannes

- **Symptom: food in the fridge storage compartment is frozen**

Check:

- 1) Verify that the temperature in the fridge storage compartment is too low and the food is frozen there;
- 2) Remove the decoration piece of the refrigeration air-duct. Detach the 2 screws and take out the air door-foam assembly. Press the "Refrigeration OFF" button to see if the air door closes automatically. If the air door closes tightly, continue to next step. If the air door does not close normally, continue to step 6).
- 3) Disconnect the connection wires of the air door and the LED lamps. Take out the air door-foam assembly. Tear the adhesive tape wrapped around the foam and separate the foam. Check if the seal between the air door and the foam is tight.
- 4) If the seal is tight, check if the fridge storage temperature sensor R1 is OK.
- 5) If the sensor R1 is OK, then the main control panel is probably malfunctioning.
- 6) If the wiring of the air door is OK, check the circuit from the connector of the main control panel to the connector in the cabinet. If there is no problem in this circuit, the air door is malfunctioning.

Solutions:

- 1) If the seal between the air door and the foam is found to be not tight, please affix seal strip on the interface between the air door and the foam;
- 2) If the sensor R1 is malfunctioning, please replace it with a new one;
- 3) If the main control panel is malfunctioning, please replace it with a new one;
- 4) If the connector of the air door is connected with reverse polarity, please reconnect it correctly;
- 5) If the air door is malfunctioning, please replace it with a new one.

- **Symptom: the buzzer beeps to alarm**

- 1) Test across pin 1 and pin 3 of CN1 on the main control panel. The 2 pins should be switched to conduction when the door is closed and disconnected when the door is open.
- 2) If pin 1 and pin 3 of CN1 are disconnected in both cases, please remove the front decoration strip to see if the door switch is still in the slot.

- **Symptom: no defrosting**

Check:

- 1) Activate the forced defrosting function by double pressing the button on the main control panel. Then, check if the temperature of the defrosting heating wire is rising. If the temperature of the heating wire does not change, remove the fan cover plate to check if all the connectors are connected properly and test if there is 220V voltage output across the terminals of the heating wire.
- 2) Measure the resistance of the heating wire with a multimeter. It should be around 345...
- 3) Measure the resistance of the defrosting fuse. If it is zero, the fuse is OK. If it is infinite, the fuse is malfunctioning.

4) If no malfunction is found in the above checks, please test the defrosting temperature sensor with a multimeter.

- **Symptom: neither displaying nor starting when powering on**

Check:

- 1) Check if the power supply is connected properly.
- 2) Remove the main control panel and examine its back side carefully to see if there are solder skips or open soldering;
- 3) Check if the connector of the freezer door hinge is connected properly.
- 4) Verify the display panel to see if the refrigerator is in OFF state. If so, press and hold the button on the power board for 3s to turn it on.

Solutions:

- 1) If there is dry soldering or open soldering on the control panel, resolder it with an electrical iron.
- 2) If any connector is not connected properly, replug it firmly.
- 3) Press and hold the button on the power board for 3s to turn the refrigerator on.

- **Symptom: poor freezing effect accompanied by loud noise**

Check:

- 1) Check if there is apparent abnormal sound in the freezer storage compartment. Remove the fan cover plate, close the refrigeration air door (and the icemaker air door), and check if the freezer fan is operating normally. (The fan does not operate when the refrigeration air door is open. Please first eliminate the possibility of improper installation of the door on-off)
- 2) If the freezer fan does not run, remove it and check if its connector and the cabinet connector are connected properly. Test if there is approximately 12VDC voltage across pin2 and pin 3 of CN4. If there is no 12VDC voltage, the main control panel can generally be determined to be malfunctioning. If there is 12VDC voltage, the freezer fan can generally be determined to be malfunctioning.
- 3) If the fan rotates abnormally, the fan is malfunctioning.

Solutions:

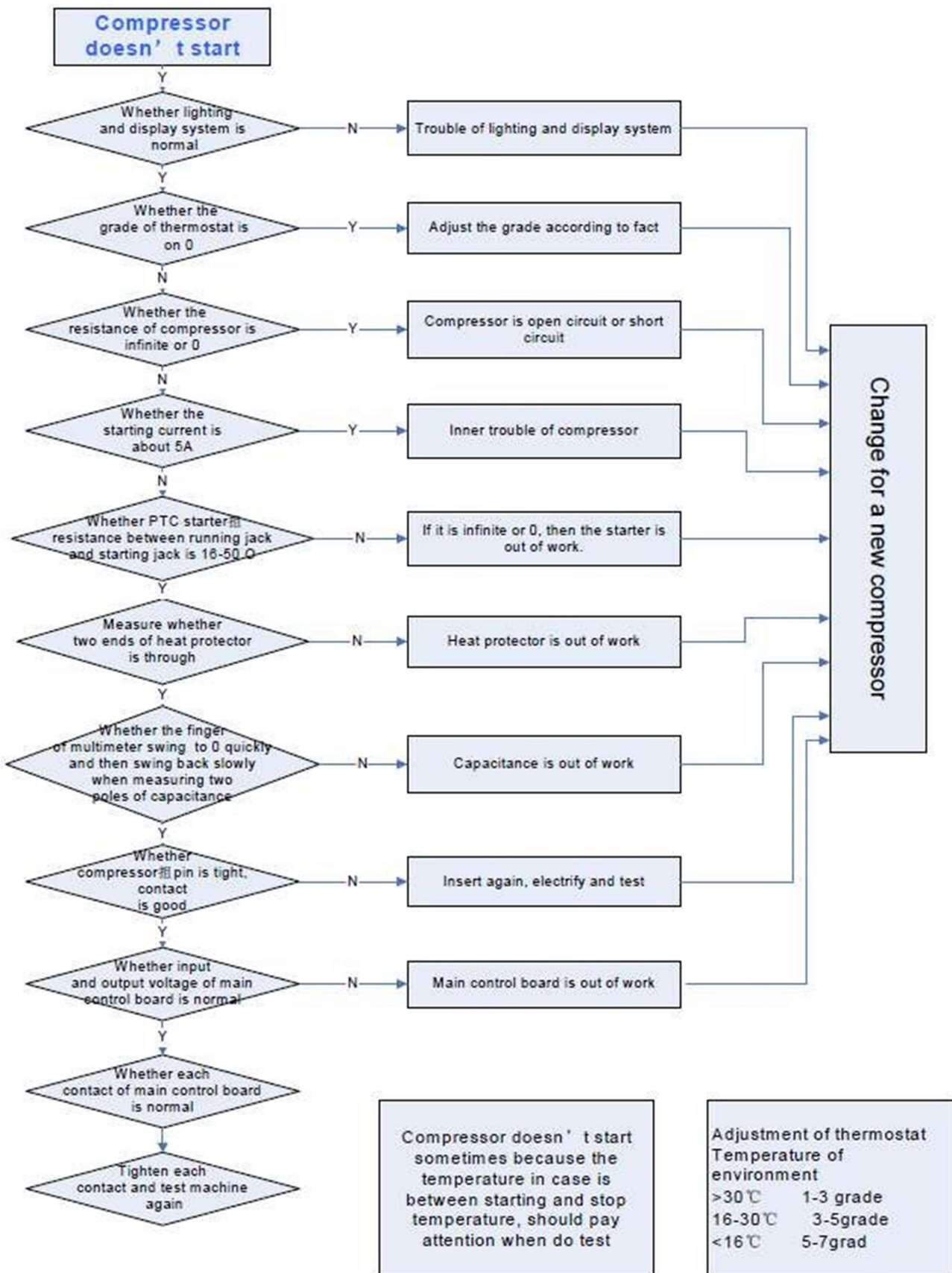
- 1) If there is apparent abnormal sound in the freezer storage compartment, check if the fan base is firmly fixed, if the fan vanes are installed properly, and if they intervene with the wires. If any of these problems is found, please remove the fan and reinstall it properly.
- 2) If the fan connector is not installed properly, disconnect the terminals and reinstall the connector.
- 3) If the main control panel or the fan is malfunctioning, replace the malfunctioning one with a good spare part.

Problems	Causes	Solutions
Water/moisture/frost in the refrigerator		
<i>Moisture accumulates on the refrigerators inner walls</i>	<ul style="list-style-type: none"> ● Hot and moist climate. ● The door is not closed tightly ● The door is opened too frequently or for too long time 	<ul style="list-style-type: none"> ● Accumulation of frost and moisture accelerate in such climate. ● Make sure the refrigerator is level and there is no food or container interfering with the door ● Do not open the door so frequently
Water/moisture/frost on outside surface of the refrigerator		
<i>Moisture accumulates on the refrigerator's outside surface or between two doors</i>	<ul style="list-style-type: none"> ● Damp climate ● The refrigerator door is not closed tightly. This causes mixing of the cold air in the refrigerator with the warm air outside it 	<ul style="list-style-type: none"> ● It is normal in damp climate. The moisture will decrease when the humidity drops. ● Make sure the refrigerator is level and there is no food or container interfering with the door
Refrigerator operation		
<i>The compressor does not work</i>	<ul style="list-style-type: none"> ● The refrigerator is in defrosting cycle. ● The refrigerator is not plugged into a power outlet. ● The refrigerator is in OFF state. 	<ul style="list-style-type: none"> ● It is normal for an automatic defrosting refrigerator. ● Verify the plug is plugged in the socket firmly. ● Press the "Power" button for 3 second or more to restart the refrigerator or turn the knob from OFF to temperature selection position.
<i>The fridge storage compartment does not work</i>	<ul style="list-style-type: none"> ● The air door cable is not connected properly. ● The fan does not work ● The fridge storage compartment is turned off 	<ul style="list-style-type: none"> ● Check if the air door cable is not connected properly and install it correctly if not so. Verify that the air door acts normally with the Fridge ON/OFF key on the display panel ● The fan does not work while the refrigeration air door is open. Please check if the door on-off behind the front decoration strip is installed properly. Reinstall it correctly if not so. ● Turn on the fridge storage compartment manually
<i>The refrigerator runs frequently or runs for too long period</i>	<ul style="list-style-type: none"> ● The indoor or outdoor temperature is high ● The refrigerator has been powered off for a period of time. ● The automatic icemaker is operating. ● The door is opened too frequently or for long periods. ● The door of the fridge / freezer storage compartment is not tightly closed. ● The temperature setting for the freezer storage compartment is too low ● The door gasket of the 	<ul style="list-style-type: none"> ● In this case, it is normal for the refrigerator to run longer. ● Normally, it takes 8 to 12 hours for the refrigerator to totally cool down. ● Icemaking process makes the refrigerator to run longer. ● Warm air enters the refrigerator and causes it to start frequently. Please do not open the door so frequently. ● Make sure the refrigerator is level place and there is no food or container interfering with the door. ● Set the temperature higher until satisfactory refrigerator temperature is obtained. It takes 24 hours for the refrigerator temperature to become stable. ● Clean or replace the door gasket. Leakage gap of door gasket can cause longer

	<p>fridge/freezer storage compartment is dirty, worn, cracked or mismatched.</p> <ul style="list-style-type: none"> ● The condenser is dirty. 	<p>running time of the refrigerator in order to maintain desired temperature.</p> <ul style="list-style-type: none"> ● Clean the condenser.
Too high temperature		
<i>Too high temperature in the fridge/freezer storage compartment</i>	<ul style="list-style-type: none"> ● The door is opened too frequently or for too long periods of time ● Temperature is set too high ● The door is not closed tightly ● The condenser is dirty 	<ul style="list-style-type: none"> ● Warm air will enter the refrigerator whenever the door is opened. Try to open the door as infrequently as possible. ● Reset the temperature. ● Make sure the refrigerator is on a level surface and there is no food or container interfering with the door. ● Clean the condenser.
<i>The temperature in the freezer storage compartment is too high while the temperature in the fridge storage compartment is OK</i>	<ul style="list-style-type: none"> ● The temperature is set too high 	<ul style="list-style-type: none"> ● Set the freezer temperature lower. It takes 24 hours for the temperature of the refrigerator to become stable.
<i>The temperature in the fridge storage compartment is too high while the temperature in the freezer storage compartment is OK</i>	<ul style="list-style-type: none"> ● The temperature is set too high 	<ul style="list-style-type: none"> ● Set the fridge temperature lower. It takes 24 hours for the temperature of the refrigerator to become stable.
Bad odors in the refrigerator		
<i>The inside of the refrigerator is dirty</i>	<ul style="list-style-type: none"> ● The inside of the refrigerator needs cleaning ● Food with strong odor is stored in the refrigerator 	<ul style="list-style-type: none"> ● Clean the internal of the refrigerator ● Wrap the food tightly.
If you hear...		
<i>Beeps</i>	<ul style="list-style-type: none"> ● The fridge storage compartment door is open ● The temperature in the freezer storage compartment is too high 	<ul style="list-style-type: none"> ● Close the door or silence the alarm manually ● The alarm is normal when it is first started due to relatively higher temperature.
<i>Abnormal sound</i>	<ul style="list-style-type: none"> ● The refrigerator is not located on a level surface ● The refrigerator touches some object around it 	<ul style="list-style-type: none"> ● Adjust the feet to level the refrigerator. ● Remove objects around it.
<i>Slight sound similar to that of flowing water</i>	<ul style="list-style-type: none"> ● It is the sound of the refrigerating system 	<ul style="list-style-type: none"> ● Normal.
<i>Heating of cabinet</i>	<ul style="list-style-type: none"> ● The de-dew tube is de-dewing 	<ul style="list-style-type: none"> ● It is a process to prevent dewing. It is a normal phenomenon.



Codes Erreur

Malfunction description	Sign	Display	Display position	Sensor location
Malfunction of the ambient temperature sensor	H SNR	F2	Display panel	The ambient temperature sensor is located on the display panel
Malfunction of the fridge storage temperature sensor	R SNR	F3	Display panel	The fridge storage temperature sensor is located on the right side of the fridge storage compartment
Malfunction of the freezer storage temperature sensor	F SNR	F4	Display panel	The freezer storage temperature sensor is located on the left side of the freezing air-duct cover
Malfunction of the defrosting temperature sensor	D SNR	F6	Display panel	The defrosting temperature sensor is located on the fin evaporator
Malfunction of communication between the display panel and the power board	/	E0	Display panel	/
Malfunction of the fan	/	E1	Display panel	/

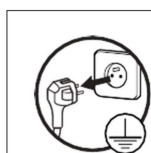


Autoréparation / Self-Repair

Consignes de Sécurité

	<ul style="list-style-type: none">• Le symbole de l'éclair dans un triangle équilatéral attire l'attention de l'utilisateur sur la présence, dans le boîtier de l'appareil, d'une tension élevée, non isolée, dont l'amplitude pourrait être suffisante pour constituer un risque de décharge électrique sur les personnes.• The lightning in a triangle symbol is to warn the user of an uninsulated high voltage in the device's system that could be strong enough to pose an electric shock hazard for people.
	<ul style="list-style-type: none">• Le point d'exclamation inscrit dans un triangle équilatéral attire l'attention de l'utilisateur sur la présence de consignes de sécurité importantes de fonctionnement ou de maintenance (entretien courant) dans la notice accompagnant l'appareil• The exclamation mark in a triangle symbol is used to draw the user's attention to key operational or maintenance (routine maintenance) safety instructions in the instructions accompanying the appliance.

- Travaillez dans un environnement dégagé et éloigné de toutes substances inflammables ou explosives à proximité de votre appareil.
- Ne manipulez pas l'appareil ou le cordon d'alimentation avec les mains mouillées.
- Portez un équipement de protection (gants, lunettes de sécurité, etc.) pour prévenir les blessures et les chocs électriques pendant l'entretien, le démontage ou la réparation de votre appareil.



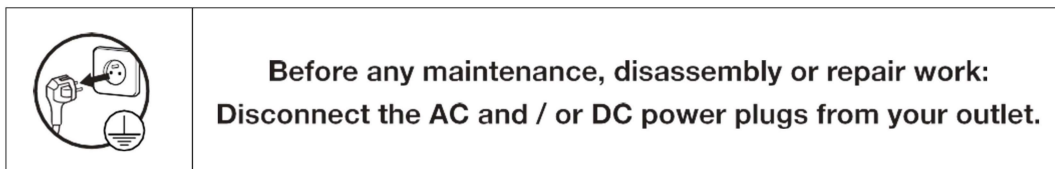
Avant toute intervention d'entretien, de démontage ou de réparation : Débranchez les prises d'alimentation CA et/ou CC de votre prise secteur.

- Ne tirez jamais sur le cordon d'alimentation pour le débrancher mais toujours au niveau de la fiche.
- Si le câble d'alimentation de votre appareil est endommagé, il doit être remplacé par votre revendeur, son service après-vente ou une personne de qualification similaire afin d'éviter tout danger. Ne mettez jamais l'appareil en marche si le cordon d'alimentation ou la prise est endommagé(e).
- Si le tuyau d'alimentation ou d'évacuation d'eau (**uniquement pour un appareil nécessitant une alimentation et évacuation en eau**) est endommagé, il doit être remplacé par votre revendeur, son service après-vente ou une personne de qualification similaire afin d'éviter tout risque d'inondation. Ne mettez jamais l'appareil en marche si le tuyau d'alimentation ou d'évacuation d'eau est endommagé.

- Entretien: retirez les poussières ou tout corps étranger dans le produit, les câbles et les raccordements.
- Si vous devez coucher votre produit, posez-le délicatement et uniquement sur le côté ou sur la face arrière en utilisant une protection au sol.
- Lorsqu'une ou des pièces doivent être changées, assurez-vous que le technicien a utilisé des pièces de rechange d'origine ou comportant les mêmes caractéristiques et les mêmes performances que celles-ci.
- Une pièce de remplacement qui ne possède pas les mêmes caractéristiques de sécurité que la pièce de remplacement recommandée peut provoquer un choc électrique, un incendie et/ou présenter d'autres dangers.
- Réinstallez les éléments démontés à leur emplacement d'origine. Vérifiez toujours que les vis, les composants et le câblage ont été correctement réinstallés.
- Assurez-vous que l'espace autour des pièces entretenues ou échangées n'a subi aucun dommage.
- Si vous utilisez un instrument de mesure, raccordez toujours un fil de terre de l'instrument de test à la mise à la terre du châssis de l'instrument avant de relier le fil positif ; retirez toujours le fil de terre de l'instrument en dernier.

Safety instructions

- Work in an open environment away from any flammable or explosive substances near your device.
- Do not handle the appliance or the power cord with wet hands.
- Wear protective equipment (gloves, safety glasses, etc.) to prevent injury and electric shock during maintenance, disassembly or repair of your device.



- Never pull on the power cord to disconnect it, always at the plug.
- If the power cable of your appliance is damaged, it must be replaced by your dealer, its after-sales service or a similarly qualified person in order to avoid any danger. Never start the product if the power cord or plug is damaged.
- If the water supply or drain hose (only for an appliance requiring water supply and drain) is damaged, it must be replaced by your dealer, his after-sales service or a similarly qualified person in order to avoid any risk of flooding. Never switch on the appliance if the water supply or drain hose is damaged.
- Remove dust or any foreign object in the product, cables and connections.

- If you need to lay your product down, lay it down gently and only on its side or back side using floor protection.
- When one or more parts must be changed, make sure that the technician has used spare parts that are original or have the same characteristics and performance as these.
- A replacement part that does not have the same safety characteristics as the recommended replacement part may provide electric shock, fire and / or other hazards.
- Reinstall the removed items in their original locations. Check that the components have always been correctly reinstalled.
- Make sure that the space around the serviced or exchanged parts has not been damaged.
- If you are using a measuring instrument, always connect a test instrument ground wire to the instrument chassis ground before connecting the positive wire; Always remove the ground wire from the measuring instrument last.

Rappel des consignes élémentaires d'entretien / Reminder of basic maintenance instructions



Débranchez l'appareil avant de procéder à toute opération de nettoyage et d'entretien.

Nous vous recommandons de procéder régulièrement au nettoyage et à la désinfection de votre appareil.

1. Retirez les aliments congelés et les aliments frais de l'appareil.
 2. Enveloppez les aliments congelés dans plusieurs couches de papier-journal, couvrez-les et stockez-les dans un endroit frais.
 3. Nettoyez les compartiments réfrigérateur et congélateur à l'aide d'une éponge imbibée d'une solution de bicarbonate de soude et de l'eau tiède.
 4. Nettoyez les accessoires à l'aide d'une éponge douce et de l'eau tiède savonneuse.
 5. Après le nettoyage, rincez à l'eau claire et séchez soigneusement.
 6. Une fois que tout est sec, l'appareil peut être remis en marche.
- **N'utilisez jamais de produits abrasifs ou caustiques, ni d'éponges avec grattoir pour procéder au nettoyage intérieur ou extérieur de votre appareil.**
 - Prenez soin de ne pas faire couler d'eau dans le logement de la lampe et dans d'autres éléments électriques.
 - Inspectez les joints de porte régulièrement pour vérifier qu'ils sont propres et qu'il n'y a pas de particules de nourriture. Les joints de porte doivent être maintenus propres en permanence. Nettoyez-les avec de l'eau chaude et séchez-les bien.
 - **Ne nettoyez pas les clayettes en verre avec de l'eau chaude lorsqu'elles sont froides.** Le verre pourrait se casser en raison du changement soudain de température et causer des blessures personnelles ou des dégâts matériels.
 - **IMPORTANT :** Ne placez pas d'huiles ou de plats huileux dans le réfrigérateur dans des récipients non fermés, car les graisses peuvent endommager les surfaces en plastique du réfrigérateur. Si vous versez ou éclaboussez de l'huile sur les surfaces en plastique, nettoyez et lavez les parties salies avec de l'eau chaude immédiatement.



Unplug the appliance before you clean it.

We recommend that you regularly clean and disinfect your appliance.

1. Remove the fresh and frozen food from the appliance. Wrap the frozen food in several layers of newspaper, cover and store in a cool place.
2. Clean the fridge and freezer compartments with a soft sponge dipped in a solution of bicarbonate of soda and warm water.
3. Clean the accessories with a soft sponge and warm soapy water.
4. Rinse with fresh water and dry carefully after cleaning.
5. Remove the accumulated dust from the rear of the appliance at least once a year. Use a soft brush, electrostatic cloth or vacuum cleaner to do so.
6. The appliance can be turned back on once everything is clean and dry.

Never use abrasive or caustic cleaning products or scrub sponges to clean the interior or exterior of your appliance.

- Make sure that no water gets into the light housing or other electrical parts.
- Regularly inspect **the door seals** to check that they are clean and not harbouring any food particles. It is important to keep the door seals clean at all times. Clean them with hot water and dry thoroughly.
- Do not use hot water to clean **the glass shelves** if they are cold. There is a risk that the glass will shatter because of the sudden change in temperature which could cause injury and serious damage.

IMPORTANT: Never put oil or oily dishes in the refrigerator in open containers as the fatty substances can damage the plastic surfaces of the refrigerator. If you spill or splash oil on the plastic surfaces, clean it up and immediately wash the affected parts with hot water.

Nos solutions Service après-vente **Our after-sales service solutions**

INTERNET

<https://www.boulanger.com/magasins/>



Je trouve mon magasin Boulanger

Code postal, ville, pays



Me géolocaliser



TELEPHONE

Contactez le 3011 depuis la France ou le 0 800 30 30 11 depuis l'étranger

Contact 3011 from France or 0 800 30 30 11 from abroad

Information :

- Numéros gratuits / Free numbers
- Accès sourds et malentendants / Deaf and hard of hearing access

Hors garantie, retrouvez la liste de réparateurs identifiés par l'ADEME à l'adresse : www.annuaire-reparation.fr

Out of warranty, find the list of repairers identified by ADEME at : www.annuaire-reparation.fr