

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Corded vacuum</i>
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Date of calculation	06/10/2022
Producer's or importer's name or trademark	Miele
Producer or importer adress	Business Unit SDA, Mielestrasse 2, 33611 Bielefeld
Producer's or importer's model identifier	Complete C3 Cat&Dog Flex PowerLine - SGEF5 - 12031750

**This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	7.7	2	15.4	60.7
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	6.7	1	16.3	
	2.2 Necessary tools (List 2)	10.0	0.5		
	2.3 Fasteners characteristics parts from List 1** and List 2	9.3	0.5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	6.9	1	15.0	
	3.2 Availability over time parts from List 1	6.5	0.5		
	3.3 Delivery time parts from List 2	10.0	0.3		
	3.4 Delivery time parts from List 1	9.0	0.2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	1.0	2	2.0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Free remote assistance	6.0	2	12.0	
<b>Reparability index on 10</b>					<b>6.1</b>

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.