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duet style

Professional hot air styler

important safety instructions,
manufacturer's guarantee and
how to register your product

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important safety instructions**Safety precautions**

Before attempting to use this ghd hot air styler, for the safety of both yourself and others, please read the safety precautions set out below carefully and follow them, without exception, at all times when using your ghd hot air styler.

To reduce the risk of burns, electrocution, fire, or injury to persons, read and follow these safety instructions before using your ghd hot air styler.

This ghd hot air styler is for use only as a drying and hairstyling aid, and only with products specifically designed for use with a heated hairstyling aid such as a ghd heat mat.

Handling your ghd hot air styler

The ghd hot air styler contains high-tech, sensitive components therefore please ensure that the product is not dropped. Do not insert foreign objects, paint, burn or disassemble your ghd hot air styler. Do not use your ghd hot air styler if it has been damaged – for example if the hot air styler casing is cracked. If your product is damaged through misuse or abuse, this will not be covered under your guarantee. This does not affect your statutory rights.

This appliance can be used by children aged

from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved, by a person responsible for their safety.

Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

When the hot air styler is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the hot air styler is switched off.

For additional protection, the installation of a residual current device (RCD) with an operating current not exceeding 30mA is advisable when using this product.

Please contact an electrician for further details.

BURN HAZARD: Keep appliance out of reach from children, particularly during

use and during cool down after use.

When the appliance is connected to a power supply never leave it unattended.

The ghd hot air styler is not suitable for use with synthetic hair
It is possible that colour may permanently transfer onto the hot air styler if used on dyed hair.

warning: keep away from water

Do not use this device in a bathtub, shower, or water filled reservoir.

1. Do not store near water



2. Do not immerse or put under running

water, even for cleaning purposes

3. CAUTION: Never use the ghd hot air styler with wet hands, in, or near water or near baths, basins or other receptacles containing water (or any other liquid)

4. Do not reach for the appliance if it has fallen into water

5. Do not spray or apply wet styling aids directly onto the ghd hot air styler.

6. Do not leave within the reach of children

warning: electricity

As with most electrical appliances, electrical parts are electrically live even when the switch is off.

To reduce the risk of electrocution:

Never operate this appliance if it is not working properly, or if it has a damaged power cord or plug. If the power cord or plug is damaged, it must be replaced by Jemella Ltd.

1. Only use with 220–240V, 50-60 Hz power supply.
2. The appliance should never be left unattended when plugged in.
3. Keep the power cord away from heated surfaces. Do not wrap the power cord around the appliance. Do not hang the ghd hot air styler by the power cord.
4. Do not use if the cord is damaged.
5. Do not pull or strain the power cord and do not unplug by pulling on the cord, rather disconnect the ghd hot air styler by isolating the mains switch and then by removing the plug.
6. Always unplug the ghd hot air styler immediately after using.

7. Do not use an extension power cord with this appliance.
8. Do not use a voltage inverter or generator with this appliance.
9. Your ghd product is a class II electrical appliance and should not be connected to an earth connection.
10. Any error when connecting the ghd hot air styler can cause irreparable harm, not covered by the guarantee.



The ghd hot air styler must be unplugged from the mains socket;

1. Before cleaning and maintenance procedures.
2. If it is not working correctly.
3. As soon as you have finished using it.
4. If you leave the room, even momentarily.
5. If your ghd hot air styler has broken or does not work correctly immediately stop using and contact ghd (Jemella Ltd), see contact details.
6. Your ghd hot air styler can only be repaired using specialist tools and by qualified experts at ghd.
7. CAUTION: Failure to comply with these safety precautions may result in electric shock or other injuries!

warning: hot surfaces

The ghd hot air styler heater plates are hot for effective styling.

To reduce the risk of burns:

1. NEVER touch the hot air styler heater plates.

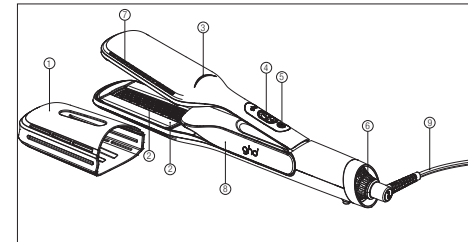
2. Avoid holding or touching the hot air styler beyond the raised finger guard.
3. When not styling always lay the hot air styler on a flat heat-resistant surface such as a ghd styler heat mat.
4. When styling is complete, always switch off the hot air styler and unplug it from the power supply.
5. Wait for the hot air styler to cool before storing.
6. After styling the plates remain hot – for safe cooling cover the plates with the heatproof plate guard.
7. When the hot air styler has cooled, fold the power cord in the same way as it was first delivered in its packaging. Do not wind it around your hand or the body of the hot air styler as this can lead to early failure of the power cord.
8. Always place the appliance with the stand, if any, on a heat-resistant, stable flat surface

Your ghd hot air styler is not only attractive to you, but also to your children. Please ensure you always store your ghd styler out of reach of children, particularly during use, especially when cooling.

For safe cooling, cover the plates with the heatproof plate guard.
WARNING: even with the plate guard on, the ghd hot air styler heater plates are still very hot. Do not touch the plates or allow children or those with reduced physical, sensory or mental capabilities, or lack of experience and knowledge to touch the styler whilst it is cooling.

operation

Ensure that hair is towel dried (not dripping wet) before using the ghd appliance



- ① Heatproof plate guard
- ② ghd hot air styler heater plates
- ③ Raised finger guard. Avoid holding or touching the ghd hot air styler beyond this feature.
- ④ On/Off Switch and indicator light
- ⑤ Shine Shot Button
- ⑥ Air Inlet

- ⑦ Hot Air Outlet
- ⑧ ghd hot air styler body
- ⑨ Power cord

Ensure that your hair is towel dried before use

1. Plug the ghd styler into the power supply. The ghd hot air styler will momentarily flash around the ON/OFF switch and beep to indicate that it is connected to a powersupply and is in standby mode.

The ghd hot air styler has 2 operating modes:

- **Drying Mode:** uses lower temperature heated plates combined with hot air to dry and style hair.
- **Shine Shot:** For use on dry hair only. This mode uses only the heated plates at a higher temperature to produce a finished style with more shine

1. For **Drying Mode:**

After washing your hair, towel-dry it thoroughly.

Do not allow excess water from your hair or any other source to come into contact with the ghd hot air styler.

Whilst using the styler, be careful not to block the air inlet at the back of the device or the air outlet around the plates. This could cause the device to go into fail safe mode.

- a. To turn on the ghd hot air styler to **Drying Mode**, slide the ON/OFF switch into the ON position.
- b. The ghd hot air styler will play a short start-up tune and a light will pulse to indicate that the ghd hot air styler is heating up and the fan will gradually ramp up in speed.
- c. Once ready the ghd hot air styler will play a short 'ready to use' tone.

2. For **Shine Shot:**

Shine Shot is not to be used on wet hair.

If Shine Shot is used on wet hair the product will detect this and place the ghd hot air styler into sleep mode as a safety precaution.

- a. To switch to **Shine Shot** ensure the switch is in the ON position, then press and hold the **Shine Shot** button for 2 seconds
- b. The ghd hot air styler will double beep and a light will pulse to indicate that the hot air styler is getting ready for use.
- c. **IMPORTANT:** the ghd hot air styler reaches the required temperature in seconds, so be careful not to touch the heater plates. Once the ghd hot air styler has reached temperature, it will beep and the light will remain illuminated to indicate that it is ready to use.
- d. Once ready, the ghd hot air styler will play a short 'ready to use' tone and the light will remain illuminated to indicate that it is ready to use.

3. To switch back from **Shine Shot** to **Drying Mode** press and hold the **shine shot** button for 2 seconds

Moving from **Shine Shot** back to **Drying Mode** takes approx. 2 mins. During this time the product will produce a 'beep' sound and the LEDs will pulse as the plates cool down to the operating temperature for **Drying Mode**.

When the plates cool down to the correct temperature the fan will start and the product will give the 'ready to use' tone.

4. When you have finished your styling session, Slide the ON/OFF switch into the OFF position.

When the product is switched off (from drying mode) the fan will gently ramp down. This helps to blow residual heat out from the air heater.

Once turned OFF, unplug the ghd hot air styler from the power supply and allow it to cool in a safe place.

The ghd hot air styler has the following safety features:

1. **Sleep mode:** The ghd hot air styler has two sleep mode settings:
 - a. If the ghd hot air styler has been left on and has not been used for more than ~27 minutes, a safety feature will automatically turn the ghd hot air styler off.
 - b. After 60 minutes, a safety feature will automatically turn the ghd hot air styler off, even if it is still in use.
 2. The ghd hot air styler will play the shut-down tune, the heating plates will start to cool and if your appliance is in drying mode the fan will switch off
 - a. To re-start the ghd hot air styler while it is in sleep mode, simply slide the power button off and on again until the start-up tune sounds.
- Note that although the ghd hot air styler is turned off, it is still connected to the mains and should be unplugged from the mains electricity at the earliest opportunity.
3. **Fail safe:** in the unlikely event of a control system error, for safety the heaters will turn off, the ghd hot air styler will emit rapid beeps and the light will flash red every 5 seconds. If this occurs switch off the ghd styler at the power supply and re-start. If the unit does not re-start or the problem persists, contact ghd Customer Service for advice.

user maintenance instructions

Cleaning your ghd hot air styler

To ensure that your ghd hot air styler operates at the optimum efficiency, always ensure that the rear filter is kept clean by regularly cleaning it. Damage caused by failure to comply with these cleaning instructions is not covered by the manufacturer's guarantee.

1. Unplug the ghd hot air styler from the mains power supply.
2. Always allow the ghd hot air styler to cool before attempting to clean it.
3. Never immerse the appliance in water.
4. Wipe the outside of the ghd hot air styler with a damp cloth. Do not use sharp or abrasive detergents or corrosive products.
5. Gently remove any dust and hair from the rear filter using a soft toothbrush.

Storage

1. Always allow the ghd hot air styler to cool down before storing away.
2. When the ghd hot air styler has cooled down, fold the power cord in the same way as it was first delivered in its packaging. Do not wrap the supply cord around the ghd hot air styler as this can strain the cord and cause premature supply cord failure.

failure to operate

Your ghd styling appliance is a high performance product and if the unit is subjected to large fluctuation in mains power during use it may go into fail-safe mode to protect the unit from damage. Therefore, in the unlikely event that your ghd product does not operate correctly, check that your ghd product and mains power supply are switched on, and that power is available.

If your product stops working and the red fault light flashes, please follow the procedure below:

1. Switch off the unit
2. Unplug the unit from the plug socket

3. Wait for 5 seconds and then plug the unit back into the wall
4. Switch the unit back on

If this occurs repeatedly, please contact your local ghd service centre.

For UK plugs, please ensure that the fitted fuse is intact and functioning; if it is not replace it with an identically rated British Standard Fuse.

If in doubt or for further advice, please visit the help section of ghd.com or contact an approved ghd stockist or contact ghd Customer Service for further advice.

manufacturer's guarantee

All ghd electrical products are individually tested before leaving the factory. However, in the unlikely event of the product proving defective due to faulty workmanship or materials, then, at its sole discretion, ghd will replace the product at no charge with an identical or equivalent product within two years from the original date of purchase. A replacement product assumes the remaining guarantee of the original product or 180 days, whichever provides longer coverage for you. When a product is exchanged, any replacement item becomes your property and the replaced item becomes property of ghd.

To claim under this guarantee please visit 'ghd.com/returns' and follow the onscreen instructions to complete your return. Please ensure



that you include a proof of purchase with any returned product. Therefore please ensure you keep your proof of purchase in a safe place.

This guarantee only applies to genuine ghd products purchased through ghd-approved stockists and does not cover products repaired or serviced by anyone other than ghd personnel or ghd representatives. Note that this guarantee may be invalidated where serial numbers or identification have been erased, damaged or modified. This does not affect your statutory rights.

*Neither Jemella Group Limited nor its subsidiaries provides replacement parts for any of its electrical units. If you do not have access to the internet please return your ghd electrical product to the closest ghd address as printed in this leaflet or on the packaging, together with your proof of purchase. For customers in Australia and New Zealand, please phone your closest ghd office on the number printed in this leaflet.

Australia only

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

recycling and disposal

Your ghd electrical product is classified as 'electrical or electronic equipment' and must not be disposed of with other household or commercial waste at the end of its working life. When you have no further use for your ghd product,

please dispose of it according to your local authority's recycling procedure. For more information contact your local authority.

UK/EU only

Your ghd electrical product should be disposed of in accordance with the WEEE directive (Waste Electrical and Electronic Equipment 2002/96/EC), which ensures that products are recycled using the best available methods and practices to minimise any potential damage to the environment. For more information, contact your local authority or the retailer from whom you purchased this product.

compliance

This ghd hot air styler is compliant with BS EN 60335-2-23 and carries the CE mark. Other approvals include the USA, Australia/New Zealand and South Africa.

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Model Number: S10201

ghd duet style

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Designed in Cambridge, UK. Made in China.

EN

validate your guarantee

For peace of mind styling with your new ghd product, register your guarantee today for:

- Verification of the authenticity of your ghd product
- Replacement should your ghd product fail within the guarantee period*
- Exclusive offers and deals before anyone else
- The latest news and trends first



Visit ghd.com/register or use your QR reader on your smartphone to validate.

This does not affect your statutory rights.
*conditions apply, see safety instructions