

DURABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Television

Date of calculation	11.03.2026
Producer's or importer's name or trademark	Hisense
Producer or importer address	Partizanska 12, 3320 Velenje, Slovenia
Producer's or importer's model identifier	55UR8S

Criteria	Sub-criteria	Score of sub-criterion /10	Weighting factor of sub-criterion	Intermediate calculation
CRITERION 1: RESISTANCE TO STRESS AND/OR WEAR	1.1: Resistance to external stress	0,00	0,05	4,50
	1.2: Wear resistance	10,00	0,45	
CRITERION 2: MAINTENANCE (INCLUDING SOFTWARE) & SERVICING	2.1: Maintenance (including software)	8,00	0,24	3,50
	2.2: Servicing	10,00	0,16	
CRITERION 3: GUARANTEE AND QUALITY PROCESS	3.1: Commercial guarantee of durability	0,00	0,075	0,30
	3.2: Implementation of an upgrading process	10,00	0,025	
Reliability score out of 10				8,3
CRITERION 4: DOCUMENTATION	4.1: Commitment of the availability over time (without charge) of the technical documentation and the other documentation related to user and maintenance instructions	9,10	0,2	2,30
	4.2: Consumer support for diagnosis and repair	10,00	0,05	
CRITERION 5: DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	5.1: Ease of disassembly of spare parts - broken / malfunctioning parts (list 2)	8,30	0,13	2,30
	5.2: Necessary tools to remove spare parts - broken / malfunctioning parts (list 2)	10,00	0,06	
	5.3: Characteristics of fasteners for the assembly of spare parts (lists 1 and 2)	9,50	0,06	
CRITERION 6: AVAILABILITY OF SPARE PARTS	6.1: Commitment on the availability over time of spare parts - broken/ malfunctioning parts (list 2)	9,00	0,13	2,40
	6.2: Commitment on the availability over time of spare parts - functional parts (list 1)	10,00	0,06	
	6.3: Commitment on the delivery time of spare parts - broken/ malfunctioning parts (list 2)	9,40	0,03	
	6.4: Commitment on the delivery time of spare parts - functional parts (list 1)	10,00	0,03	
CRITERION 7: PRICE OF SPARE PARTS	7: Price of spare parts	6,50	0,25	1,60
Repairability score out of 10				8,6
Index score out of 10				8,5

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment;