

EU Data Act Information

[Instructions: Replace all text in square brackets with your company-specific information or choose the correct answer]

EU Data Act Information

In the EU, Regulation (EU) 2023/2854 ("Data Act") provides data access rights to users of connected products and related services. Please see below information regarding the product data and related service data that may be generated by products and services of **[Nanjing IceKrypton Technology Co.,Ltd]** and its affiliated companies **[Dreame Innovation Technology(Suzhou) Co. Ltd.]**.

Product Data

[Nanjing IceKrypton Technology Co.,Ltd] manufactures **[Refrigerator-Freezer]** which can be used for **[refrigerating food]**.

[Optional: Add additional product categories if applicable]

When such products qualify as data-collecting products under the Data Act, they may generate different types and amounts of data depending on the type of device, its functions, software version, user settings, and how the user uses it. **Types of data generated may include**

- Device logs
- Usage statistics
- Performance metrics
- Sensor readings
- Configuration settings
- Error reports

Data format: Such data will be provided as ".csv"

Data generation frequency: The products can generate such data **continuously**

Data storage and retention:

Remote storage: Users can choose to upload it to a remote server through **[Dreame Innovation Technology(Suzhou) Co. Ltd.]** software.

Related Service Data

[Dreame Innovation Technology(Suzhou) Co. Ltd.] offers a range of related services including

List specific services:

- [Service 1 - e.g., "Mobile app for device control"]
- [Service 2 - e.g., "Cloud-based data analytics platform"]

When such services qualify as "related services" under the Data Act, **[Dreame Innovation Technology(Suzhou) Co. Ltd.]** may receive and store the types of product data as described above to the extent the user chooses to upload the data to **[Dreame Innovation Technology(Suzhou) Co. Ltd.]** servers.

The services may also generate varying types and volumes of data, depending on the type of service, its functionalities, software version, user settings and how the user uses them.

Service data types may include:

- Usage records
- Service interaction logs
- User preferences
- Account information

Storage: Such data is stored **[Dreame Innovation Technology(Suzhou) Co. Ltd.]** servers

How to Access Data

Users can contact **[Nanjing IceKrypton Technology Co.,Ltd]** at **[privacy@dreame.tech]** to submit a request to access, retrieve and erase such data subject to Data Act

Users may also grant or revoke third parties' access to such data, for purposes specified by the user, via this email channel.

Our Privacy Policy specifies how we process data that qualifies as "personal data" and is available at: **[https://global.dreame.tech/pages/privacy-policy]**

How to Contact Us

For any questions related to the EU Data Act, please contact us at:

Email: **[privacy@dreame.tech]**

Postal address: **[Room 1005, Kechuang Building A, Futian 1 Road, Lishui District, Nanjing, 211200 Jiangsu P.R.China]**

Users may also lodge a complaint with the competent authority designated pursuant to Article 37 of the Data Act.

[Optional: Insert information about national competent authority if known]
