


USER MANUAL



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FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler – features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

Visit our website to:



Get usage advice, brochures, trouble shooter, service and repair information:
www.aeg.com/support



Register your product for better service:
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Buy Accessories, Consumables and Original spare parts for your appliance:
www.aeg.com/shop

CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

 Warning / Caution-Safety information

 General information and tips

 Environmental information

Subject to change without notice.

1. SAFETY INFORMATION



Before beginning the installation and use of this appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety



WARNING!

Risk of suffocation, injury or permanent disability.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience

and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.

- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- If the appliance has a child safety device, it should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- This appliance is for washing and drying domestic-type machine-washable and dryable laundry only.
- Do not use the dryer function if laundry has been soiled with industrial chemicals.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in, offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- Do not change the specification of this appliance.
- The appliance shall be installed as a freestanding product or below the kitchen worktop if space margins permit.

- Do not install the appliance behind a lockable door, a sliding door or a door with a hinge on the opposite side, that would prevent the appliance door from being fully open.
- Connect the mains plug to the mains socket only at the end of the installation process. Make sure that the mains plug is accessible after installation.
- The ventilation opening in the base must not be covered by a carpet, mat, or any floor covering.
- **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- Ensure good air ventilation in the room where the appliance is installed to avoid the backflow of unwanted gases into the room from appliances burning gas or other fuels, including open fires.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from any appliances burning gas or other fuels.
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 10 bar (1.0 MPa).
- The appliance maximum load is 10.0 kg. Do not exceed the maximum load of each programme (refer to the "Programmes" chapter).
- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Wipe away lint or packaging debris that has accumulated around the appliance.
- Do not run the appliance without filters. Clean the lint filter before or after each use.

- Items that have been soiled with substances such as vegetable or mineral oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed separately with an extra amount of detergent before being dried in the washer dryer.
- Do not use the appliance if items have been soiled with industrial chemicals.
- Do not dry unwashed items in the wash dryer.
- Items such as foam rubber (latex foam), shower caps, waterproof textiles, and rubber backed articles and clothes, or pillows fitted with foam rubber pads should not be dried in the washer dryer.
- Fabric softeners, or similar products, should only be used as specified by the product manufacturer's instructions.
- Remove all objects from items that could be a source of fire ignition such as lighters or matches.
- **WARNING:** Never stop the washer dryer before the end of the drying cycle unless all items are quickly removed and separated so that residual heat can dissipate.
- The final part of the washer dryer cycle takes place without heat (cool down cycle) to ensure that items reach a temperature that will not cause damage to them.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.

2. SAFETY INSTRUCTIONS

2.1 Installation



The installation must comply with relevant national regulations.

- Follow the installation instructions supplied with the appliance.
- Do not install or use the appliance where the temperature can be less than 5°C or higher than 35 °C.
- Always keep the appliance vertical when it is being moved.
- To make sure the compressor works properly, wait 6 hours after the installation before using the appliance.
- Make sure that there is air circulation between the appliance and the floor.
- Remove all the packaging and the transit bolts.
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use a damaged appliance.
- Do not install the appliance where the appliance door cannot be fully opened.
- Adjust the feet to have the necessary space between the appliance and the flooring.
- When the appliance is in its permanent position, check if it is levelled correctly with the aid of a spirit level. If it is not, adjust the feet accordingly.

2.2 Electrical Connection



WARNING!
Risk of fire and electric shock.

- **WARNING:** This appliance is designed to be installed / connected

to a grounding connection in the building.

- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Do not touch the mains cable or the mains plug with wet hands.

2.3 Water Connection

- The inlet water shall not exceed 25 °C.
- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- Do not use an extension hose if the inlet hose is too short. Contact the Authorised Service Centre for the replacement of the inlet hose.
- When unpacking the appliance, It is possible to see water flowing from the drain hose. This is due to the testing of the appliance with the use of water in the factory.
- You can extend the drain hose to maximum 400 cm. Contact the Authorised Service Centre for the other drain hose and the extension.
- Make sure that there is access to the tap after the installation.

2.4 Use



WARNING!
Risk of injury, electric shock, fire, burns or damage to the appliance.

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

- Do not touch the glass door while a programme operates. The glass can get hot.
- Do not dry damaged (torn, frayed) items that contain padding or fillings.
- If laundry has been washed with a stain remover, carry out an additional rinse cycle before starting a drying cycle.
- Make sure that all metal objects are removed from the laundry.
- Dry only fabrics that are suitable to dry in the appliance. Follow the cleaning instruction on the item label.
- Do not sit or stand on the open door of the appliance.
- Do not dry dripping wet clothes in the appliance.
- Do not let hot items to touch the plastic parts of the appliance.
- Remove a detergent ball (if used) before starting a drying programme.
- Do not use a detergent ball if setting a non-stop programme.

2.5 Compressor



WARNING!

Risk of damage to the appliance.

- The compressor and its system in the washer-dryer is filled with the special agent which is free from fluoro-chlorohydrocarbons. This system must stay tight. The damage of the system can cause a leakage.

2.6 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.
- The following spare parts will be available for 10 years after the model

has been discontinued: motor and motor brushes, transmission between motor and drum, pumps, shock absorbers and springs, washing drum, drum spider and related ball bearings, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software, door, door hinge and seals, other seals, door locking assembly, plastic peripherals such as detergent dispensers. Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.

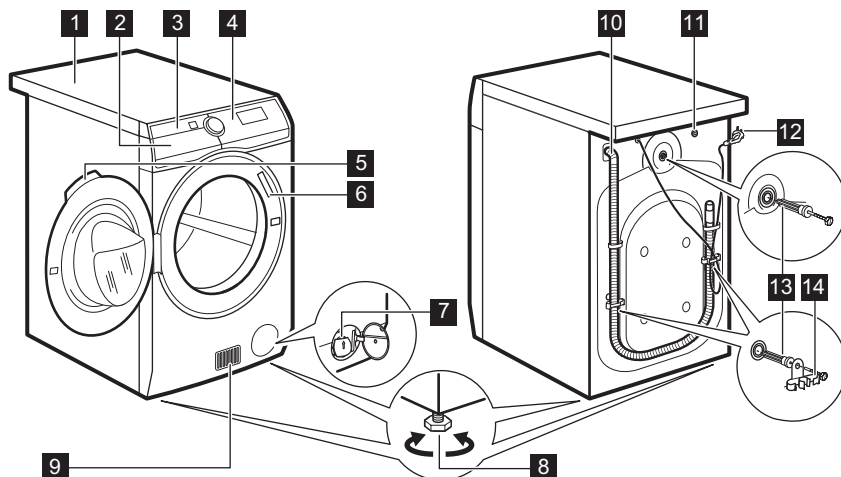
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

2.7 Disposal

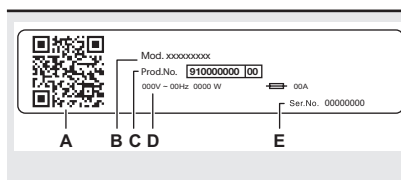
- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

3. PRODUCT DESCRIPTION

3.1 Appliance overview



- | | |
|---|-----------------------------|
| 1 Worktop | 9 Airflow slots |
| 2 Detergent dispenser | 10 Water drain hose |
| 3 Air filter(s) | 11 Water inlet valve |
| 4 Control panel | 12 Mains cable |
| 5 Door handle | 13 Transit bolts |
| 6 Rating plate | 14 Hose supports |
| 7 Drain pump filter | |
| 8 Feet for levelling the appliance | |



The rating plate reports:

- QR code
- model name
- product number
- electrical ratings
- serial number

4. TECHNICAL DATA

Dimension	Width/ Height/ Total depth	59.7 cm /87.0 cm /66.0 cm
-----------	----------------------------	---------------------------

Electrical connection	Voltage	230 V
	Overall power	2200 W
	Fuse	10 A
	Frequency	50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply ¹⁾		Cold water
Water supply pressure	Minimum	0.5 bar (0.05 MPa)
	Maximum	10 bar (1.0 MPa)
Ambient temperature	Minimum	5 °C
	Maximum	35 °C
Maximum wash load	Cotton	10.0 kg
	Synthetics	4.0 kg
	Wool	1.5 kg
Maximum dry load	Cotton	6 kg
	Synthetics	4 kg
	Wool	1 kg
Spin Speed	Maximum spin speed	1551 rpm
This product contains HFC - R134a/GWP1430 0.14 kg fluorinated gas hermetically sealed.		

¹⁾ Connect the water inlet hose to a water tap with a 3/4" thread.

5. INSTALLATION



WARNING!
Refer to Safety chapters.



WARNING!
Use the gloves.

5.1 Unpacking

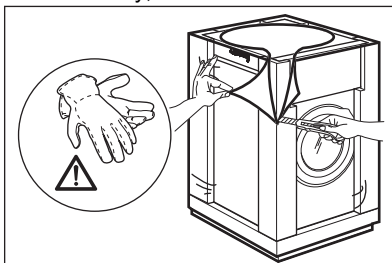


WARNING!
Remove all the packaging and the transit bolts before installing the appliance.

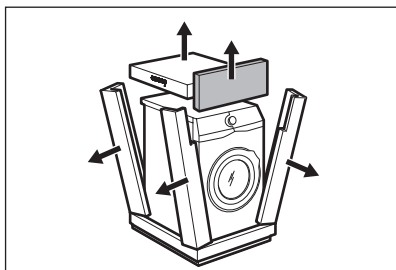


WARNING!
As you will put down the appliance on the rear side, **wait about 6 hours before you use it.** This time is necessary to enable the compressor to work properly.

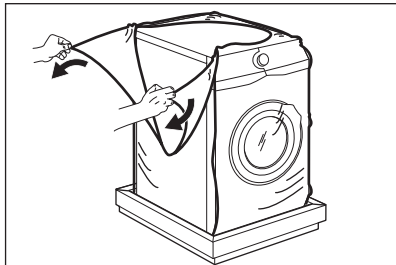
1. Remove the external film. If necessary, use a cutter.



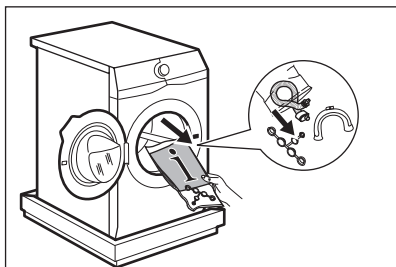
2. Remove the cardboard top and the polystyrene packaging materials.



3. Remove the internal film.



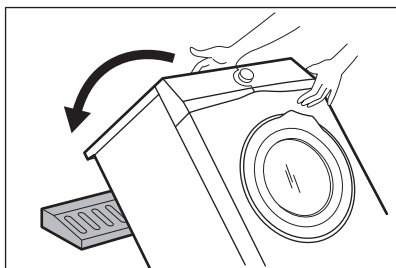
4. Open the door and remove the polystyrene piece from the door seal and all the items from the drum.



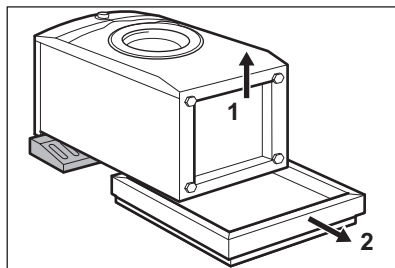
5. Carefully put the appliance down on its rear side.

6. Put the front polystyrene packaging element on the floor under the appliance.

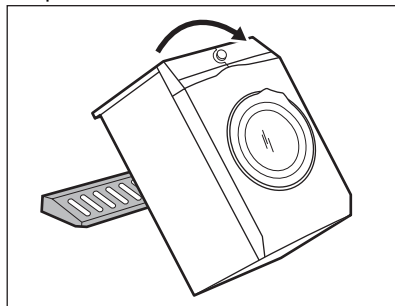
i Make sure not to damage the hoses.



7. Remove the polystyrene protection from the bottom.

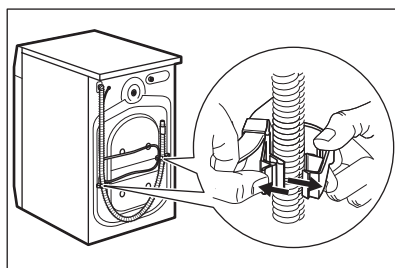


8. Pull up the appliance in vertical position.

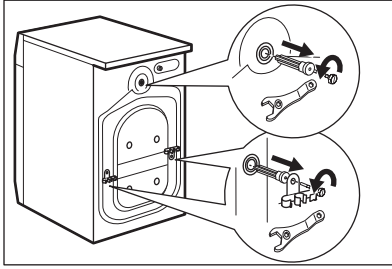


9. Remove the power supply cable and the drain hose from the hose holders.

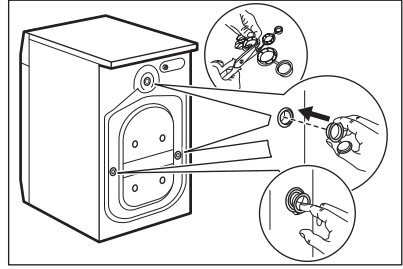
i It is possible to see water flowing from the drain hose. This is due to the testing with water of the appliance in factory.



10. Remove the three bolts by using the spanner supplied with the appliance.

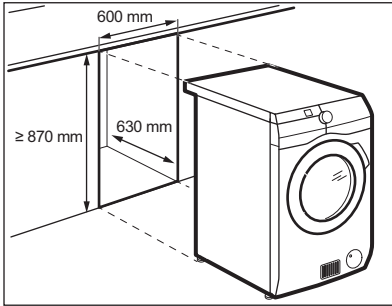


11. Pull out the plastic spacers.
12. Put the plastic caps, that you find in the user manual bag, in the holes.



- i** We recommend that you keep the packaging and the transit bolts for any movement of the appliance.

5.2 Installation under a counter



The appliance can be installed as freestanding or below the kitchen counter with correct space (see picture).

- !** **CAUTION!**
Do not install the appliance inside a sealed hollow!
Make sure that there is air circulation through the bottom of the furniture.

- !** **CAUTION!**
To assure free air circulation under the appliance, do not attach the sound barriers (if available).

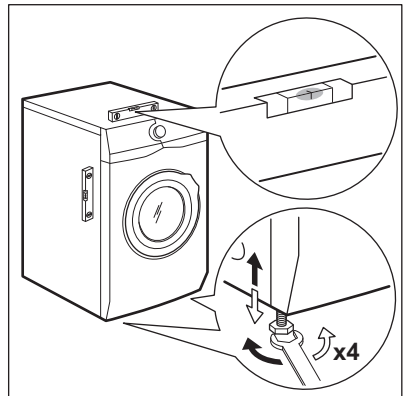
5.3 Positioning and levelling

1. Install the appliance on a flat hard floor.

- i** Make sure that carpets do not stop the air circulation below the appliance.
Make sure that the appliance does not touch the wall or other units.

2. Loosen or tighten the feet to adjust the level.

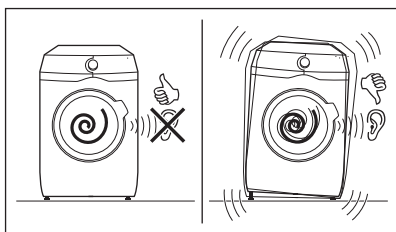
- !** **WARNING!**
Do not put cardboard, wood or equivalent materials below the appliance feet to adjust the level.



The appliance must be level and stable.

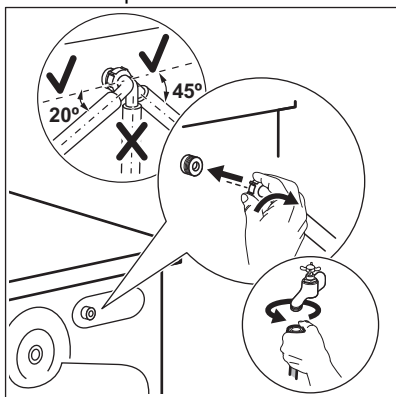
i A correct adjustment of the appliance level prevents the vibration, noise and the movement of the appliance when in operation.

i When the appliance is installed on a plinth, use the accessory described in chapter 'Accessories'. Read carefully the instructions supplied with the appliance and with the accessory.

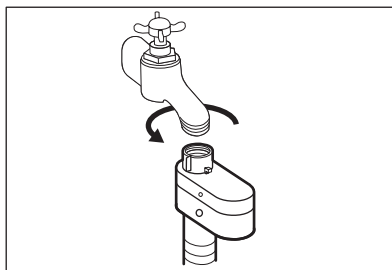


5.4 The inlet hose

1. Connect the water inlet hose to the back of the appliance.
2. Position it toward left or right depending on the position of the water tap.



- i** Make sure that the inlet hose is not in vertical position.
3. If necessary, loose the ring nut to set it in the correct position.
 4. Connect the water inlet hose to the cold water tap with 3/4" thread.



! **WARNING!**
The inlet water shall not exceed 25 °C.

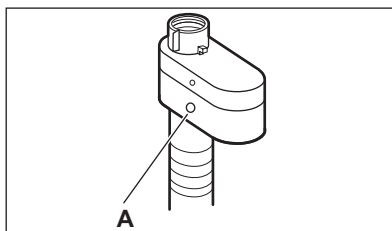
! **CAUTION!**
Make sure that there are no leaks from the couplings.

i Do not use an extension hose if the inlet hose is too short. Contact the service centre for the replacement of the inlet hose.

5.5 Water-stop device

The inlet hose has a water stop device. This device prevents water leaks in the hose because of its natural ageing.

The red sector in the window «A» shows this fault.



If this occurs, close the water tap and contact the authorized service centre to replace the hose.

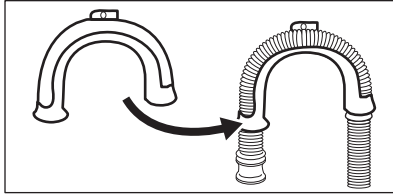
5.6 Water drainage

The drain hose should be positioned at a height of not less than 60 cm and not more than 100 cm from the floor.

- i** You can extend the drain hose to maximum 400 cm. Contact the authorized service centre for the other drain hose and the extension.

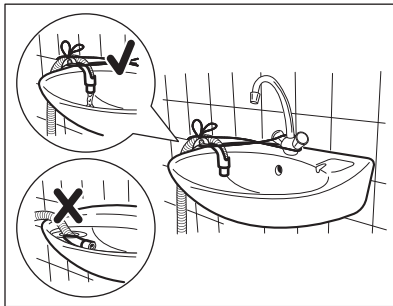
It is possible to connect the drain hose in different ways:

1. Make a U shape with the drain hose and put it around the plastic hose guide.

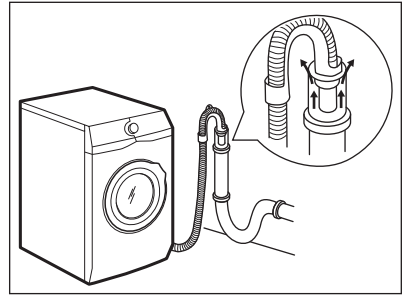


2. **On the edge of a sink** - Fasten the guide to the water tap or to the wall.

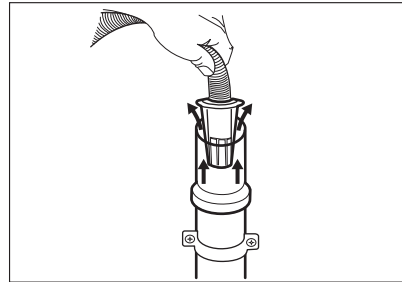
- i** Make sure that the plastic guide cannot move when the appliance drains.



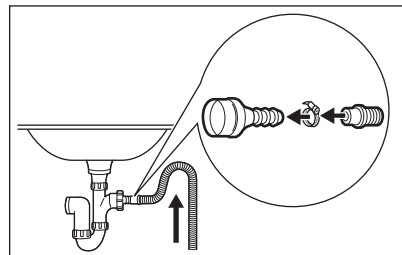
- i** Make sure that the drain hose end is not immersed in the water. There may be a return of dirty water into the appliance.
3. **To a stand pipe with vent-hole** - Insert the drain hose directly into a drain pipe. Refer to the illustration.



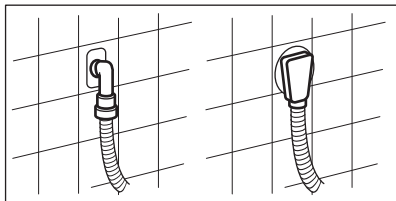
- i** The end of the drain hose must always be ventilated, i.e. the inner diameter of the drain pipe (min. 38 mm - min. 1.5") must be larger than the external diameter of the drain hose.
4. If the end of the drain hose looks like this (see the picture), you can push it directly into the stand pipe.



5. **Without the plastic hose guide, to a sink spigot** - Put the drain hose in the spigot and tighten it with a clamp. Refer to the illustration.



- i** Make sure that the drain hose makes a loop to prevent particles going into the appliance from the sink.
6. Position the hose **directly to a built-in drain pipe in the room wall** and tighten it with a clamp.



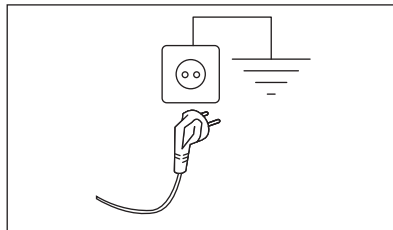
5.7 Electrical connection

At the end of installation you can connect the mains plug to the mains socket.

The rating plate and the 'Technical Data' chapter indicate the necessary electrical ratings. Make sure that they are compatible with the mains power supply.

Check that your domestic electrical installation can take the maximum load required, also taking into account any other appliances in use.

Connect the appliance to an earthed socket.



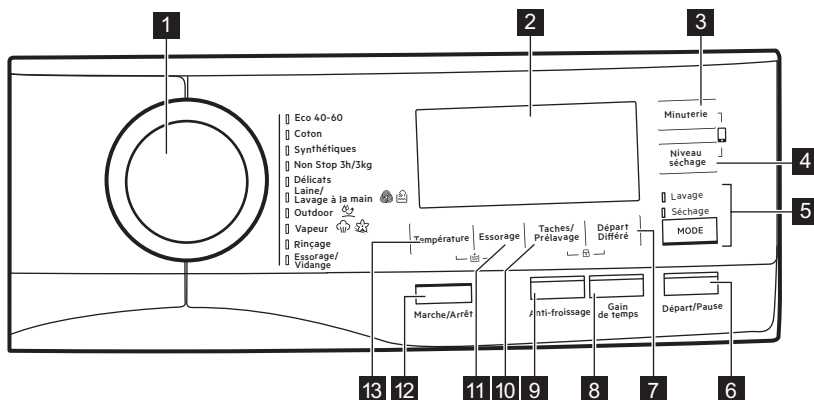
The power supply cable must be easily accessible after installing the appliance.

For any electrical work required to install this appliance, contact our Authorised Service Centre.

The manufacturer does not accept any responsibility for damage or injury through failure to comply with the above safety precaution.

6. CONTROL PANEL

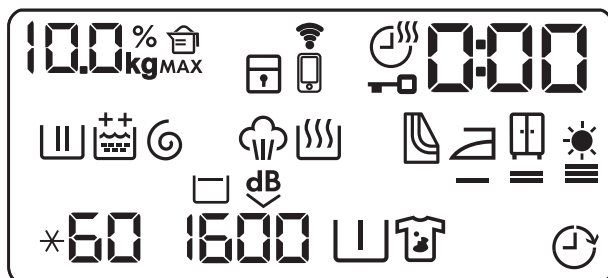
6.1 Control panel description










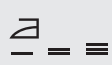

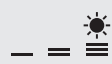




- | | |
|--|--|
| <p>1 Programme dial</p> <p>2 Display</p> <p>3 Drying time touch button (Minuterie)</p> <p>4 Drying level touch button (Niveau séchage)</p> <p>5 Washing and drying mode touch button (Mode)</p> <ul style="list-style-type: none"> • LAVAGE • SÉCHAGE | <p>6 Start and pause touch button (Départ/Pause)</p> <p>7 Delay Start touch button (Départ Différé)</p> <p>8 Time Saving touch button (Gain de Temps)</p> <p>9 Anti-crease touch button (Anti-froissage)</p> |
|--|--|

- 10** Anti-stain and prewash touch button (Taches/Prélavage)
- 11** Spin reduction touch button (Essorage)
- 12** On/Off push button (Marche/Arrêt)
- 13** Temperature touch button (Température)

6.2 Display



	Laundry weight indicator. The kg icon flashes during laundry load estimation (refer to "ProSense load detection" paragraph).
MAX	Maximum laundry indicator. It flashes when the laundry load exceeds the maximum declared load of the selected programme.
	Detergent quantity indicator: the value shows the percentage of detergent quantity needed.
	Child safety lock indicator.
	Wi-Fi connection indicator.
	Remote connection indicator.
	Drying time indicator.
	Door locked indicator.
	The digital indicator can show: <ul style="list-style-type: none"> • Programme duration (e. g. 2:40, washing and/or drying phase). • Delay time (e. g. 30' or 2h). • Cycle end (□). • Warning code (e.g. E20). • When working with the APP: APP, AP (access point), UPd (update). Please refer to the chapter 'Wi-Fi - Connectivity setup'.
	Washing phase indicator: it flashes during prewash and wash phase.
	Rinsing phase indicator. It flashes during rinse phase.

	The permanent Extra Rinse option: <ul style="list-style-type: none"> •  - one additional rinse. •  - two additional rinses.
	Spin and drain phase indicator. It flashes during spin and drain phase.
	Steam phase indicator.
	Drying phase indicator.
	Indicator for the cleaning of air filters.
	Iron drying indicator.
	Cupboard drying indicator.
	Extra drying indicator.
*60	Temperature indicator. The * indicator appears when a cold wash is set.
1600	Spin speed indicator.
	Rinse hold indicator.
dB	Extra silent indicator.
	Pre-wash indicator.
	Stain indicator.
	Delay start indicator.

7. DIAL AND BUTTONS


7.1 Marche/Arrêt

Pressing this button for a few seconds allows to activate or deactivate the appliance. Two different tunes sound while switching the appliance on or off.

As the Stand-by function automatically deactivates the appliance to decrease the energy consumption in a few cases, you may need to activate the appliance again.

For more details, refer to Stand-by paragraph in Daily Use chapter.



7.2 Introduction

 The options/functions are not selectable with all washing programmes. Check the compatibility between options/functions and washing programmes in the "Programme Chart". An option/function can exclude another one, in this case the appliance doesn't allow you to set the incompatible options/functions together. Make sure the screen and touch buttons are always clean and dry.

7.3 Température

When you select a washing programme, the appliance automatically proposes a default temperature.

Touch this button repeatedly until the desired temperature value appears on the display.


When the display shows the indicators  and , the appliance does not heat the water.

7.4 Essorage


When you set a programme, the appliance automatically selects the default spin speed.

Touch this button repeatedly to:

- **Change the spin speed.**

 The display shows only the spin speeds available for the set programme.


- **Activate the Rinse Hold option .**
The water of the last rinse is not drained out to prevent the fabrics from creasing. The washing programme ends with water in the drum and the final spin phase is not performed.

The display shows the indicator .
The drum turns regularly to reduce creasing.


The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door.

Touch Départ/Pause button: the appliance performs the spinning phase and drains the water.

- **Activate the Extra silent option.**
All spinning phases (intermediate spin and final spin) are suppressed and the programme ends with water in the drum. This helps to reduce creasing. As the programme is very quiet, it is suitable for use at night time when cheaper electricity tariffs are available. In some programmes the rinses are performed with more water.

The display shows the indicator .
The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door.



Touch the Départ/Pause button: the appliance performs only the draining phase.


-  The appliance empties the water out automatically after approximately 18 hours.


7.5 Taches/Prélavage


Press this button repeatedly to activate one of the two options.

The relevant indicator goes on in the display.

- **Taches **
Select this option to add an anti-stain phase to a programme in order to treat heavily soiled or stained laundry with stain remover. Pour the stain remover into compartment . The stain remover will be added in the appropriate phase of the washing programme.


-  This option can increase the programme duration.

-  This option is not available with a temperature lower than 40 °C.

- **Prélavage **
Use this option to add a prewash phase at 30 °C before the washing phase.

This option is recommended for heavily soiled laundry, especially if containing sand, dust, mud and other solid particles.

 This option can increase the programme duration.

 These two options cannot be set together.

7.6 Départ Différé

With this option you can delay the start of a programme in a more convenient time.

Tap on the button repeatedly to set the required delay. The time increases by steps of 30 minutes up to 90' and from 2 hours up to 20 h.

After starting the cycle by the means of the Départ/Pause button, the display shows the selected delay time and the appliance begins the countdown.


7.7 Gain de Temps

With this option you can decrease the programme duration.

- If your laundry is normally or lightly soiled, it may be advisable to shorten the washing programme. Touch this button **once** to decrease the duration.
- In case of smaller load, touch this button **twice** to set an extra quick programme.

On the display the programme duration is adjusted accordingly.

When this button is set, the led above the button is on.


 This option can also be used to shorten the steam programme duration.

7.8 Anti-froissage

This option adds a short anti-crease phase at the end of the programme.

This phase reduces fabric creasing and facilitates the fabric ironing.

When this option is set, the led above the button is on and then blinks during anti-crease phase.

 This option can increase the programme duration.

By touching any button the anti-crease movements stop and the door unlocks.


To interrupt the anti-crease phase, you can also:

- Press the Marche/Arrêt button for a few seconds to activate or the deactivate the appliance.
- Turning the programme dial in another position.

7.9 Minuterie

In the programme where it is selectable, touch this button to set the time that suits the fabrics you have to dry (refer to "Timed drying" table). The display shows the set value.







Each time you touch this button the time value increases by 5 minutes.


 You cannot set all time values for different types of fabrics.

7.10 Niveau séchage

Touch this button to set one of 3 automatic dryness levels proposed by the appliance.

On the display the relevant dryness indicator goes on:

-  =  **Iron dry**: laundry to be ironed.
-  =  **Cupboard dry**: laundry to be put in store.
-  =  **Extra dry**: laundry to be fully dried.

 You can not set all automatic levels for each type of fabrics.

7.11 Mode

Thanks to this button, a cycle can perform:

- **Only washing** : LAVAGE indicator is on.
- **Washing and drying** : LAVAGE and SÉCHAGE indicators are on.
- **Only drying** : SÉCHAGE indicator is on.

7.12 Départ/Pause

Touch the Départ/Pause button to start, pause the appliance or interrupt a running programme.






8. PROGRAMMES



8.1 Programme Chart













Additional programmes and settings are available downloading the APP.

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maxi- mum load	Programme description
Eco 40-60 (Wash only mode) 40 °C ¹⁾	1600 rpm 1600 rpm - 400 rpm	10.0 kg	Low energy cycle for cottons. Decreases temperature and extends time to reach good washing results.
Eco 40-60 + Cup-board dry level (Wash & Dry mode) 40 °C ²⁾	1600 rpm 1600 rpm - 1000 rpm	6 kg	
Eco 40-60 + Cup-board dry level (Dry only mode)	-	6 kg	Low energy cycle for cottons.
Coton 40 °C 95 °C - Cold	1600 rpm 1600 rpm - 400 rpm	10.0 kg	White and coloured cotton fabrics. Ideal for normal and heavy soil.
Synthetics 40 °C 60 °C - Cold	1200 rpm 1200 rpm - 400 rpm	4.0 kg	Synthetic items or mixed fabric items. Normal soil.

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maxi- mum load	Programme description
NonStop 3h/3kg 30 °C 40 °C - 30 °C	1200 rpm	3.0 kg	Mixed cotton and synthetic fabrics. Complete programme to wash and dry laundry loads up to 3 kg in one go. It only lasts 3 hours. Also, the indicator  appears on the display.
Déliçats 30 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg	Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing. Normal soil.
 Laine/Lavage à la main 40 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	1.5 kg	Machine washable wool, hand washable wool and other fabrics with «hand washing» care symbol ³⁾ .
 Outdoor 30 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg	 Do not use fabric softener and make sure that there is no softener residue in the detergent dispenser. Outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets with a removable fleece or inner insulation.  By performing a combined wash and dry programme, the drying phase also acts as water-repellent restorer. Make sure that the garment care label permits tumble drying.

Programme Default temperature Temperature range	Reference spin speed Spin speed range	Maxi- mum load	Programme description
  Vapeur		1.0 kg	<p>Cotton, synthetic and mixed items. Special steam cycle without washing that can be used to prepare your dried laundry for ironing or refreshing garments worn once. This programme reduces creases, odours and relaxes the fibres. Do not use any detergent. When the programme is completed, quickly remove the laundry from the drum⁴). If necessary, remove stains by washing or using localized stain removal. Steam programmes do not perform any hygienic cycle. Do not set a Steam programme with these types of items:</p> <ul style="list-style-type: none"> • Items that are not suitable for tumble drying. • Items with label "Dry clean only".
Rinçage	1600 rpm 1600 rpm - 400 rpm	10.0 kg	<p>All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning the laundry. The default spin speed is the one used for cotton programmes. Reduce the spin speed accordingly to the type of laundry. If necessary, set the Rinçage Plus option to add rinses. With a low spin speed the appliance performs delicate rinses and a short spin.</p>

Programme	Eco 40-60	Coton	Synthetics	NonStop 3h/3kg	Délicats	Laine/Lavage à la main	Outdoor	Vapeur	Rinçage	Essorage/Vidange
Options										
 Extra Silent	■	■	■		■					
 No Spin										■ ¹⁾
 Rinçage Plus	■	■	■	■	■		■		■	
 Prélavage ²⁾	■	■	■							
 Taches ³⁾	■	■	■							
 Départ Différé	■	■	■	■	■	■	■	■	■	■
 Gain de Temps ⁴⁾	■	■	■		■			■		
 Anti-froissage	■	■	■		■		■		■	
 Minuterie	■	■	■		■	■	■			
 Niveau séchage	■	■								

1) If you set No Spin option, the appliance only drains the water.

2) Prélavage and Taches options cannot be selected together.

3) This option is not available with temperature lower than 40 °C.

4) If you set the shortest duration, we recommend that you decrease the load size. It is possible to fully load the appliance, however the washing results can be less satisfactory.

Suitable detergents for each programme

Programme	Universal powder ¹⁾	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Eco 40-60	▲	▲	▲	--	--
Coton	▲	▲	▲	--	--
Synthetics	▲	▲	▲	--	--
NonStop 3h/3kg	--	▲	▲	--	--
Déliçats	--	--	--	▲	▲
Laine/Lavage à la main	--	--	--	▲	▲
Outdoor	--	--	--	▲	▲

¹⁾ At temperature higher than 60 °C the use of powder detergent is recommended.

8.2 Vapeur programmes

The Vapeur programmes can be used for reducing wrinkles and odours on garments (such as cottons, synthetics, mixed fabrics, including delicates) that just need to be refreshed, in a short time, avoiding washing.

The fabric fibres are relaxed and afterwards ironing becomes effortless. When the cycle is completed, quickly remove the laundry from the drum.

The cycle duration can be reduced till 15 minutes by means of the Gain de Temps option.

DO NOT set this mode with the following type of items:

- Items that are not suitable for tumble drying.
- Items with label "Dry clean only".



Do not use any detergent! The Vapeur programmes do not remove particularly intense odour and do not perform any hygienic cycle. After the steam treatment the laundry can be humid. Hang items out for a few minutes.

The fragrance (AEG Steam Fragrance)

The AEG Steam Fragrance allows you to refresh even your delicate clothes, removing wrinkles and adding freshness with a gentle fragrance developed exclusively by **AEG**. By refreshing your garments with steam, rather than running full wash cycles, you will keep your clothes looking and feeling new longer. You can even safely use the fragrance with Cashmere and Steam programmes - if they are available - for delicate fabrics like cashmere and wool. When treating smaller load reduce the fragrance dosage and the cycle duration: in only fifteen minutes, your clothes will regain that "just washed" feeling.

Read carefully the instructions supplied with the fragrance.

DO NOT:

- Tumble dry the garments treated with fragrance. Its benefit would evaporate.
- Use the fragrance with different purposes than those here described.
- Use the fragrance on new garments. New garments may contain residual finishing compounds which are not compatible with it.

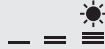




The fragrance is available on **AEG** web shop or by authorised dealer.

8.3 Automatic drying



Initial cycle times for programmes with Niveau séchage option are only estimates, the actual drying time may slightly differ from the time displayed.

Dryness Level	Type of fabric	Load
 Extra Dry For towelling materials	Cottons and Linen (bathrobes, bath towels, etc)	up to 6 kg
 Cupboard Dry For items to be stored	Cottons and Linen (bathrobes, bath towels, etc)	up to 6 kg
	Synthetics and mixed fabrics (jumpers, blouses, underwear, household and bed linen)	up to 4 kg
	Delicate fabrics (acrylics, viscose and delicate mixed fabrics)	up to 2 kg
	Wool items (woollen jumpers)	up to 1 kg
	Outdoor sporting garments (outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets)	up to 2 kg
 Iron Dry Suitable for ironing	Cottons and Linen (sheets, tablecloths, shirts, etc)	up to 6 kg

8.4 Timed drying

Dryness Level	Type of fabric	Load (kg)	Spin speed (rpm)	Suggested duration (mins)
Extra Dry For towelling materials	Cottons and Linen (bathrobes, bath towels, etc)	6	1600	280 - 300
		4	1600	170- 190
		2	1600	120 - 130
Cupboard Dry For items to be stored	Cottons and Linen (bathrobes, bath towels, etc)	6	1600	270 - 290
		4	1600	160 - 180
		2	1600	110 - 120
	Synthetics and mixed fabrics (jumpers, blouses, underwear, household and bed linen)	4	1200	170 - 190
		2	1200	100 - 120
	Delicates (acrylics, viscose and delicate mixed fabrics)	2	1200	140 - 160
		1	1200	70 - 90
	Wool (woollen jumpers)	1	1200	90 - 110
	Outdoor sporting garments (outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets)	2	1200	140 - 160
		1	1200	90 - 110
Iron Dry Suitable for ironing	Cottons and Linen (sheets, tablecloths, shirts, etc)	6	1600	160 - 180
		4	1600	100 - 120
		2	1600	50 - 60

8.5 Woolmark Wool Care - Blue



- The wool wash cycle of this machine has been approved by The Woolmark Company for the washing of wool

garments labelled as “hand wash” provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine. M1230.

- The wool drying cycle of this machine has been tested and approved by The Woolmark Company. The cycle is suitable to dry wool garments which are labelled “hand wash” provided that the garments are washed in a Woolmark endorsed hand washing cycle and dried according to the instructions issued by the manufacturer. M1399.

The Woolmark symbol is a Certification mark in many countries.

9. WI-FI - CONNECTIVITY SETUP

This chapter describes how to connect the smart appliance to the Wi-Fi network and to link it to mobile devices.

By this functionality you can receive notifications, control and monitor your appliance from your mobile devices.

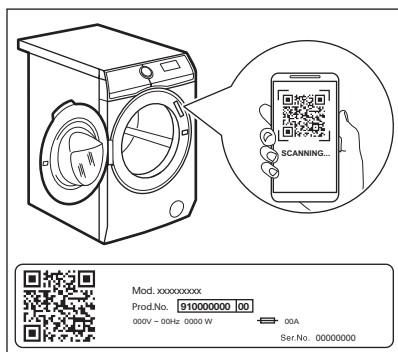
The Wi-Fi functionality is off as factory default setting.

To connect the appliance to enjoy the full range of features and services you need:

- Wireless network at home with internet connection enabled.
- Mobile device connected to wireless network.

Frequency	2.412 - 2.472 GHz for European market
Protocol	IEEE 802.11b/g/n two stream radio
Max Power	<20 dBm

9.1 QR code on rating plate



QR code can be used in two ways:

- Scan the QR code with the built-in camera app to download the My AEG Care application from the App store on your smart device and follow the required steps.
- Pairing your smart device with appliance to simplify the process.

Scan the QR code with QR code scanner built-in My AEG Care application.

9.2 Installing and configuring My AEG Care



My AEG Care allows you to control your laundry through a mobile device.

It contains a large number of programmes, useful features and product information tailored perfectly to the appliance.

Through the app you can select the programmes already available from the appliance control panel, plus unlock additional programmes available only from a mobile device. Additional programmes can change over the time along with new versions of the app.

It's personalized laundry care - all from your mobile device.

When connecting the appliance to the application, stand near it with your smart device.


Make sure that your smart device is connected to the wireless network.

1. Go to the App Store on your smart device or scan QR code (*see 'QR code on rating plate' paragraph*).
2. Download and install the My AEG Care App.
3. Make sure you started a Wi-fi connection in the appliance. If not, read the next paragraph 'Configuring the appliance wireless connection'.
4. Start the application. Select the country and language and login with Your email and password. If you do not have an account, create a new one following the instructions in My AEG Care.

5. Follow the instructions on the App for the appliance registration and configuration.


9.3 Configuring the appliance wireless connection

1. Press the Marche/Arrêt button for a few seconds to activate the appliance. Wait about 10 seconds before proceeding with wireless configuration.
2. Select a programme by turning the programme dial.
3. Press and hold the Niveau séchage and the Mode buttons simultaneously for a few seconds until a 'click'

sounds. Release the buttons. *On* appears on the display for 5 seconds and the indicator  starts blinking.

The wireless module begins starting up.




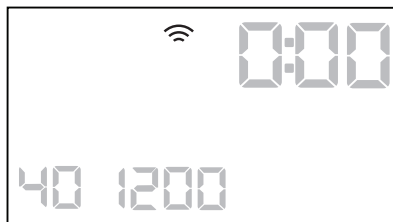
-  Make sure that you APP is ready for connection.



4. After about 45 seconds, *AP* (**Access Point**) appears on the display.




The access point will be open for about 3 minutes.

5. Configure the My AEG Care app on your smart device and follow the instructions to connect the appliance to your Wi-Fi network.
6. If the connectivity is configured, when the programme information screen returns, the indicator  is on the display.



-  Every time you switch the appliance on, the appliance takes 45 seconds to connect to the network automatically. When the indicator  stops blinking the connection is ready.


To switch the wireless connection off, press and hold the Niveau séchage and the Mode buttons simultaneously for a few seconds until the first acoustic signal. Release the buttons. *OFF* appears on the display for 5 seconds.

-  If you switch the appliance off and on again, the wireless connection is automatically off.


To remove the wireless credentials, press and hold the Niveau séchage and the Mode buttons simultaneously for a few seconds until the second acoustic signal: *---* appears on the display for a few seconds.


9.4 Remote Start

The Remote Start enables you to start a cycle in remote control.

-  The Remote Control activates automatically when you press the Départ/Pause button to start the programme, but it is also possible to start a washing programme remotely. This function is deactivated when door is open.

When the App is installed and the wireless connection is complete, **you can activate the Remote Start:**

Press and hold the Minuterie and the Niveau séchage buttons simultaneously for a few seconds. The indicator  appears on the display and the door is locked. Now it is possible to start the programme remotely.


To remove the Remote Start, press and hold the Minuterie and the Niveau séchage buttons simultaneously for a few seconds until the indicator  disappears on the display.

9.5 Over-the-air update

The App may propose an update for your appliance.


The update is accepted via App only.

If a programme is running, the App notifies that the update will start at the end of the programme.

During the update, the appliance shows  in the display.

Do not switch off or unplug the appliance during update.


The appliance will usable again at the end of the update, without any notification about successful update.

If an error occurs, the appliance shows  in the display: just press any buttons or turn the knob to return to normal use.

9.6 Wi-Fi Always On

The Wi-Fi Always On function is available in the App.

This function keeps the appliance connected to the network even when the appliance is turned off.

The indicator  goes on and off intermittently (1 second on , 5 seconds off).

It is possible to turn the appliance on by pressing the Marche/Arrêt button or through the App.




The Wi-Fi Always On function may affect your energy consumption.

10. BEFORE FIRST USE




During installation or before first use you may observe some water in the appliance. This is a residual water left in the appliance after a full functional test in the factory to ensure the appliance is delivered to customers in perfect working order and is no cause for concern.

1. Make sure that all transit bolts have been removed from the appliance.
2. Make sure that the electrical power is available and the water tap is open.

3. Pour 2 litres of water into the detergent compartment marked by .

This action activates the drain system.

4. Pour a small quantity of detergent into the compartment marked by .
5. Set and start a programme for cotton at the highest temperature without any laundry in the drum.


This removes all possible dirt from the drum and the tub.

11. SETTINGS

11.1 Child Lock

With this option you can prevent that the children play with the control panel.

- To **activate/deactivate** this option, touch the Stains/Prewash and the Delay Start buttons simultaneously

until the indicator  comes on/goes off on the display.

You can activate this option:

- After you touch the Départ/Pause button: all the buttons and the

programme dial are deactivated (except Marche/Arrêt button).

- Before you touch the Départ/Pause button: the appliance cannot start. The appliance keeps the selection of this option after you switch it off.

11.2 Acoustic signals

This appliance is provided with different acoustic signals, that operate when:

- You activate the appliance (special short tune).
- You deactivate the appliance (special short tune).
- You touch the buttons (click sound).
- You make a wrong selection (3 short sounds).
- The programme is completed (sequence of sounds for about 2 minutes).
- The appliance has a malfunction (sequence of short sounds for about 5 minutes).

To **deactivate/activate** the acoustic signals when the programme is completed, touch the Taches/Prélavage

and the Gain de Temps buttons simultaneously for about 6 seconds.






If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.

11.3 Permanent Extra Rinse



With this option you can permanently have one or two extra rinses when you set a new programme.

- Simultaneously touch the Température button and the Essorage button once to add one extra rinse.  appears on the display.
- Simultaneously touch the Température button and the Essorage button twice to add two extra rinses.  appears on the display.
- Simultaneously touch the Température button and the Essorage button three times to remove extra rinses. The display only shows .

12. DAILY USE



WARNING!
Refer to Safety chapters.

12.1 Using weight sensors



For a correct use of the weight sensor, the drum must be empty when activating the appliance. Set the programme **BEFORE** you put the laundry in the drum.

12.2 Before activating the appliance

1. Make sure that the mains plug is connected to the mains socket.
2. Make sure that the water tap is open.

12.3 Activating the appliance and setting a programme

1. Press button Marche/Arrêt for a few seconds to activate the appliance. The programme dial is automatically set on default programme and only the LAVAGE indicator is on. The indicator of Départ/Pause button flashes.
2. Turn the programme knob to the necessary programme. The programme indicator comes on. The display shows the maximum load, the default temperature, the maximum spin speed, the indicators of the phases making up the programme and the programme duration.
3. If it is necessary, touch the Température button and the Essorage button to change the water temperature and the spin speed.
4. If necessary, touch the related buttons to add some options and/or to set a delayed start.

The display shows the symbol of the set option and/or the digit shows the delayed time.

12.4 Loading the laundry

1. Open the appliance door.

The display shows **00kg**.

2. Shake the items before you put them in the drum. Put the laundry in the drum, one item at a time.

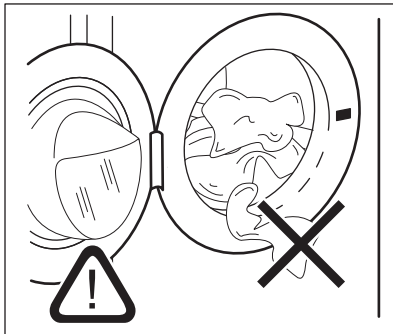
On the display the weight of the laundry is updated by steps of kg 0.5 and the programme duration is updated accordingly. The weight is indicative and changes with the type of the laundry.

- i** If you put in the drum more laundry than the maximum load, the symbol **MAX** flashes for a few seconds and shows the maximum recommended load. You can wash your laundry anyway, but the water and energy consumption increase.

To have the best consumption and washing performance remove the exceeding items.

The overload indication is shown only in programmes with a maximum load lower than the appliance maximum load.

3. Close the door. Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.

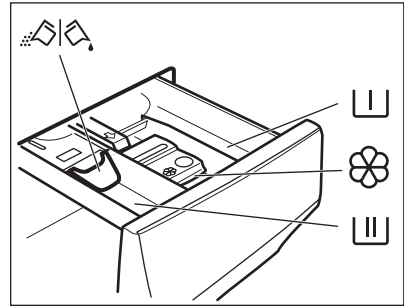






4. The display shows the percentage of detergent quantity needed **000%**.

This data is indicative and refers to the detergent dosage recommended for a maximum load on the detergent package.

- i** If you change the washing programme after closing the door, the display could show **100%** to indicate a possible overload: open the door and remove a few garments.

12.5 Filling the detergent and additives



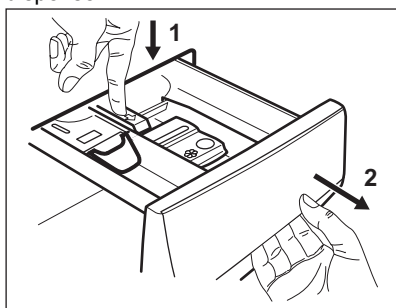
-  Compartment for prewash phase, soak programme or stain remover.
-  Compartment for washing phase.
-  Compartment for liquid additives (fabric conditioner, starch).
- MAX** Maximum level for quantity of liquid additives.
-  Flap for powder or liquid detergent.

- i** Always follow the instructions that you find on the packaging of the detergent products, but we recommend that you do not exceed the maximum indicated level (**MAX**). This quantity will however guarantee the best washing results.

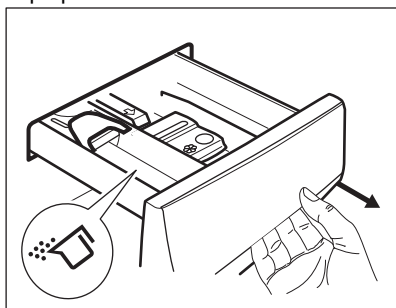
- i** After a washing cycle, if necessary, remove any detergent residue from the detergent dispenser.

12.6 Check the position of the flap

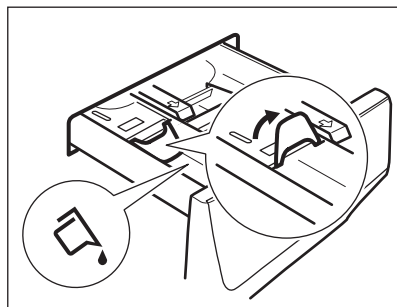
1. Pull out the detergent dispenser until it stops.
2. Press the lever down to remove the dispenser.



3. To use powder detergent, turn the flap up.

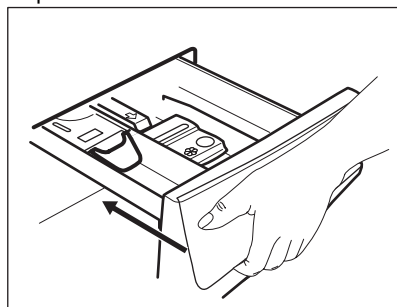


4. To use liquid detergent, turn the flap down.



- i** **With the flap in the position DOWN:**

- Do not use gelatinous or thick liquid detergents.
 - Do not put more liquid detergent than the limit shown on the flap.
 - Do not set the prewash phase.
 - Do not set the delay start function.
5. Measure out the detergent and the fabric conditioner.
 6. Carefully close the detergent dispenser.



Make sure that the flap does not cause a blockage when you close the drawer.

12.7 Starting a programme

Touch the **Départ/Pause** button to start the programme.


The related indicator stops flashing and stays on.

In the display, the indicator of the operating phase starts flashing and the detergent percentage indicator goes off. The programme starts, the door is locked. The display shows the indicator



The drain pump can operate shortly before the appliance fills water.

12.8 Starting a programme with the delay start


1. Touch the Départ Différé button repeatedly until the display shows the desired delay time. The indicator  comes on.
2. Touch the Départ/Pause button. The appliance starts the countdown of the delay start. When the countdown is completed, the programme starts.



The ProSense estimation starts at the end of the countdown.

Cancelling the delay start after the countdown has started

To cancel the delay start:

1. Touch the Départ/Pause button to pause the appliance. The related indicator flashes.
2. Touch the Départ Différé button repeatedly until the display shows .
3. Touch the Départ/Pause button again to start the programme immediately.




Changing the delay start after the countdown has started

To change the delay start:

1. Touch the Départ/Pause button to pause the appliance. The related indicator flashes.
2. Touch the Départ Différé button repeatedly until the display shows the desired delay time.
3. Touch the Départ/Pause button again to start the new countdown.

12.9 The ProSense System load detection

After touching the Départ/Pause button:

1. The detergent percentage indicator goes off, the indicator  flashes.
2. The ProSense starts the laundry load detection to calculate the real programme duration. The time dots  flash.
3. After about 15 minutes the display shows the new programme duration: the time dots  stop flashing. The appliance adjusts automatically the programme duration to the load to achieve perfect washing results in the minimum possible time. The programme duration could increase or decrease.



The ProSense detection is carried out with complete washing programmes only (no skipping phase selected).



The ProSense System is not available with some programmes, such as Laine/ Lavage à la main, programme without wash phase and programmes with short cycles.


12.10 Programme phase indicators


When the programme starts the indicator of the running phase flashes and the other phase indicators are steady on.

E.g. the washing or pre wash phase is

running: 

When the phase ends the relevant indicator stops flashing and is steady on. The next phase indicator starts flashing.

E.g. the rinse phase is running: 

If you select the a steam programme, the steam phase indicator  comes on.

12.11 Interrupting a programme and changing the options

When the programme is running, you can change **only some** options:

1. Touch the Départ/Pause button. The related indicator flashes.
2. Change the options. The given information in the display changes accordingly.
3. Touch the Départ/Pause button again.

The washing programme continues.

12.12 Cancelling a running programme

1. Press the Marche/Arrêt button to cancel the programme and to deactivate the appliance.
2. Press the Marche/Arrêt button again to activate the appliance.

Now, you can set a new washing programme.



If the ProSense phase is already carried out and the water filling is already started, the new programme starts **without repeating the ProSense phase**. The water and the detergent are not drained out in order to avoid waste.

12.13 Opening the door - Adding garments

While a programme or the delay start operates, the appliance door is locked.



If the temperature and level of the water in the drum are too high and/or the drum still rotates you cannot open the door.


1. Touch the Départ/Pause button. In the display the related door lock indicator goes off.
2. Open the appliance door. If necessary, add or remove the items.
3. Close the door and touch the Départ/Pause button.

The programme or the delay start continues.


4. The door can be opened when the programme is complete. You may also set a spinning or draining programme/option and then press Départ/Pause button. If the spin and drain programmes are not available in the programme dial, they can be set via App.

12.14 End of the programme

When the programme has finished, the appliance stops automatically. The acoustic signals operate (if they are active).

In the display all washing phase indicators become steady and the time area shows .

The indicator of the Départ/Pause button goes off.

The door unlocks and the indicator  goes off.

1. Press the Marche/Arrêt button to deactivate the appliance.

After five minutes from the end of the programme, the energy saving function automatically deactivates the appliance.













When you activate the appliance again, the display show the end of the last selected programme. Turn the programme dial to set a new cycle.


2. Remove the laundry from the appliance.
3. Make sure that the drum is empty.
4. Keep the door and the detergent dispenser slightly ajar to prevent mildew and odours.
5. Close the water tap.


12.15 Draining water out after end of cycle

If you have chosen a programme or an option that does not empty out the water of the last rinse, the programme is completed, but:

- The display shows the indicator , the option indicator  or  and the door locked indicator . The indicator of the running phase  flashes.
- The drum still turns at regular intervals to prevent the creases in the laundry.
- The door stays locked.
- You must drain the water to open the door:
 1. If necessary, touch the Essorage button to decrease the spin speed proposed by the appliance.
 2. Touch the Départ/Pause button:
 - If you have set , the appliance drains the water and spins.
 - If you have set , the appliance only drains the water.

The option indicator  or  goes off, while the indicator  flashes and then goes off.


3. When the programme is completed and the door locked indicator  goes off, you can open the door.
4. Press the Marche/Arrêt button a few seconds to deactivate the appliance.

 In any case, the appliance empties the water out automatically after approximately 18 hours.

12.16 Stand-by option

The Stand-by function automatically deactivates the appliance to decrease the energy consumption when:

- You do not use the appliance for 5 minutes before you touch the Départ/Pause button.
Press the Marche/Arrêt button to activate the appliance again.
- After 5 minutes from the end of the washing programme
Press the Marche/Arrêt button to activate the appliance again.
The display shows the end of the last set programme.
Turn the programme dial to set a new cycle.

 If you set a programme or an option that ends with water in the drum, the Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

13. DAILY USE - WASHING & DRYING



WARNING!
Refer to Safety chapters.



This appliance is an automatic washer dryer.

13.1 Complete wash&dry programmes

Automatic Non-Stop programme

The appliance is equipped with the NonStop 3h/3kg programme, an automatic one-go programme where it is not necessary to set the SÉCHAGE mode.

To run this programme:

1. After loading laundry and detergent, press the Marche/Arrêt button for some seconds to activate the appliance.
2. Set the NonStop 3h/3kg programme by means of the programme dial.

The indicator  appears on the display

3. Touch the Départ/Pause button to start the programme.


Non-automatic wash&dry programmes

In some washing programmes, you can combine LAVAGE and SÉCHAGE mode for running a complete wash&dry programme.



Proceed as follows:

1. After loading laundry and detergent, press the Marche/Arrêt button for

some seconds to activate the appliance.

- Turn the programme dial to the desired washing programme. The display shows the default temperature and spin. If necessary, change them according to your laundry. The display also shows the maximum recommended load for washing phase.
- Set the desired options, if there are available.
- Touch the Mode button once to activate also the drying function. The LAVAGE and SÉCHAGE indicators come on. The indicators  and



 =  appear on the display.

The display also shows the maximum recommended load for a washing and drying programme (e.g. 6 kg for cottons).

- Open the door and load the laundry one item at a time. On the display the weight of the laundry is updated by steps of kg 0.5 and the programme duration is updated accordingly.
- Close the door.
- Put the detergent and the additives in the appropriate compartment.



When drying a large laundry load, make sure that the garments are not rolled up and that are uniformly distributed in the drum.






At the beginning of the drying cycle (3 - 5 minutes), a slightly higher noise can be heard. This is caused by the compressor and it is quite normal for compressor powered appliances such as refrigerators, freezers and so on.

13.2 Washing and Drying - Automatic levels

- Tap on the Niveau séchage button repeatedly until the display shows the required dryness level. The indicators in the display illuminate accordingly:

a.  =  =  **Iron dry:** for cotton items;



b.  =  =  **Cupboard dry:** for cotton and synthetic items;




c.  =  =  **Extra dry:** for cotton items.

The time value on the display is the duration of both cycles washing and drying.




To have a good drying by using less energy and in a shorter time, the appliance does not let you set a too low spin speed for the items to be washed and dried.

- Touch button Départ/Pause to start the programme. The ProSense estimation starts.


In the display the door locked  indicator goes on, the indicator of the running phase starts flashing. The display also shows the remaining programme time.

13.3 Washing and Timed Drying



- Tap on the button Minuterie repeatedly to set the desired time value (see the "Timed drying" table the "Programmes" chapter). The drying level indicator goes off and the indicator  comes on.


The minimum timed drying is 10 minutes. Each time you tap on this button the time value increases by 5 minutes. The display shows the set new time value.

- Touch the Départ/Pause to start the programme. The ProSense estimation starts.

In the display the door locked  indicator comes on and the indicator of the running phase starts flashing. The display also shows the remaining programme time.


13.4 At the end of the drying programme

- The appliance stops automatically.
- The acoustic signals operate (if they are active).
- In the display  comes on.
- The indicator of button Départ/Pause goes off. The door locked  goes off
- Press the button Marche/Arrêt for some seconds to deactivate the appliance.

 After some minutes from the end of the programme, the energy saving function deactivates the appliance automatically.


14. DAILY USE - DRYING ONLY

 **WARNING!**
Refer to Safety chapters.




 This appliance is an automatic washer dryer.

14.1 Preparation to drying


1. Press the Marche/Arrêt button for some seconds to activate the appliance.


 With a drying-only programme the display does not show the laundry weight and the ProSense estimation is deactivated.


2. Load the laundry one item at a time.
3. Turn the programme dial to the programme suitable for the items to dry.
4. Tap on the Mode button twice to exclude washing and perform drying only. The SÉCHAGE indicator is on.

The indicators  and  =  appear on the display.

1. Remove the laundry from the appliance.
2. Make sure that the drum is empty.

 After drying phase, clean the drum, the seal and the inside of the door with a wet cloth.



The indicator  appears on the display to remind you to clean the air filter (refer to 'Cleaning the air filters' in 'Care and cleaning' chapter).

 When drying a big amount of laundry, to have good drying performances, make sure that the laundry itself is not rolled up and that is uniformly distributed in the drum.

14.2 Drying - Automatic levels

1. Tap on the Niveau séchage button repeatedly until the display shows the required dryness level. The indicators in the display illuminate accordingly:

a.  =  **Iron dry:** for cotton items;


b.  =  **Cupboard dry:** for cotton and synthetic items;

c.  =  **Extra dry:** for cotton items.


The display shows the drying programme duration.

- i** To have a good drying by using less energy and in a shorter time, the appliance does not let you set a too low spin speed for the items to be washed and dried.

2. Touch button Départ/Pause to start the programme.


In the display the door locked  indicator goes on, the indicator of the running phase starts flashing. The display also shows the remaining programme time.

14.3 Timed Drying



1. Tap on the button Minuterie repeatedly to set the desired time value (see the "Timed drying" table the "Programmes" chapter). The drying level indicator goes off and the indicator  comes on.

The minimum timed drying is 15 minutes. Each time you tap on this button the time value increases by 5 minutes. The display shows the set new time value.

2. Touch the Départ/Pause to start the programme.

In the display the door locked  indicator comes on and the indicator of the running phase starts flashing. The display also shows the remaining programme time.


14.4 At the end of the drying programme

- The appliance stops automatically.
- The acoustic signals operate (if they are active).
- In the display  comes on.
- The indicator of button Départ/Pause goes off. The door locked  goes off
- Press the button Marche/Arrêt for some seconds to deactivate the appliance.

- i** After some minutes from the end of the programme, the energy saving function deactivates the appliance automatically.

1. Remove the laundry from the appliance.
2. Make sure that the drum is empty.

- i** After drying phase, clean the drum, the seal and the inside of the door with a wet cloth.

The indicator  appears on the display to remind you to clean the air filter (refer to 'Cleaning the air filters' in 'Care and cleaning' chapter).

15. FLUFF IN THE FABRICS

During the washing and/or drying phase, some types of fabric, (sponge, wool, sweatshirt) could release fluff.

The released fluff could stick to the fabrics during the next cycle.

This inconvenient increases with technical fabrics.

To prevent the fluff in your laundry:

- Do not wash dark fabrics after you washed and dried light coloured fabrics (hand towel, wool, sweatshirt) and the contrary.
- Dry this type of fabrics at open air when they are washed the first time.
- Clean the drain filter.

- After the drying phase, clean the empty drum, the gasket and the door with a wet cloth.

To remove the fluff inside the drum, proceed as follows:

- Empty the drum.
- Clean the drum, the gasket and the door with a wet cloth.
- Set the rinse programme.
- Simultaneously press the Taches/Prélavage and the Anti-froissage buttons until the display shows **CLE** to activate the cleaning function.
- Touch the Départ/Pause button to start the programme.



If the appliance is frequently used, carry out the **CLE** programme regularly.

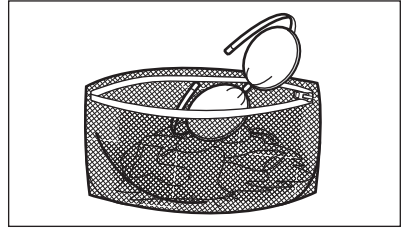
16. HINTS AND TIPS



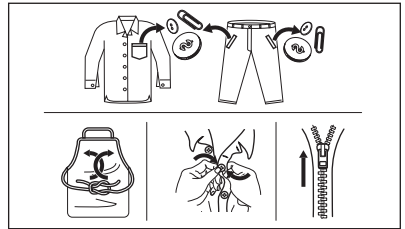
WARNING!
Refer to Safety chapters.

16.1 The laundry load

- Divide the laundry into: white, coloured, synthetics, delicates and wool.
- Follow the washing instructions on the laundry care labels.
- Do not wash white and coloured items together.
- Some coloured items can discolour with the first wash. We recommend that you wash them separately for the first couple of times.
- Turn multilayered fabrics, wool and items with printed illustrations inside out.
- Pre-treat stubborn stains.
- Wash stubborn stains with a special detergent.
- Be careful with curtains. Remove the hooks and put the curtains in a washing bag or pillowcase.
- A very small load can cause balance problems with the spin phase leading to excessive vibration. If this occurs:
 - a. interrupt the programme and open the door (refer to "Daily Use" chapter);
 - b. manually redistribute the load so that the items are spaced evenly around the tub;
 - c. press the Départ/Pause button. The spin phase continues.
- Button up pillowcases, close zippers, hooks and poppers. Tie up belts, cords, shoelaces, ribbons and any other loose elements.
- Do not wash laundry without hems or with cuts. Use a washing bag to wash small and/or delicate items (e.g. underwired bras, belts, tights, shoelaces, ribbons, etc.).



- Empty pockets and unfold the items.



16.2 Stubborn stains

For some stains, water and detergent is not sufficient.

We recommend that you pre-treat these stains before you put the items in the appliance.

Special stain removers are available. Use the special stain remover that is applicable to the type of stain and fabric.

Do not spray stain remover on garments near the appliance as it is corrosive to the plastic parts.



16.3 Detergent type and quantity

The choice of detergent and use of correct quantities not only affects your wash performance, but also helps to avoid waste and protect the environment:

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
 - powder detergents (also tablets and single-dose detergents) for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
 - liquid detergents (also single-dose detergents) , preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- The choice and quantity of detergent will depend on: type of fabric (delicates, woollens, cottons, etc), the colour of clothes, size of the load, degree of soiling, wash temperature and hardness of the water used.
- Follow the instructions that you find on packaging of the detergents or other treatments without exceeding the indicated maximum level (**MAX**).
- Do not mix different types of detergents.
- Use less detergent if:
 - you are washing a small load,
 - the laundry is lightly soiled,
 - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser and follow the manufacturer's recommendations .

Insufficient detergent may cause:

- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:

- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

16.4 Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- **Normally soiled laundry** may be washed **without prewash** in order to save detergent, water and time (the environment is protected too!).
- Loading the appliance to the **maximum capacity indicated for each programme helps to reduce energy and water consumption.**
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- To use the correct quantity of detergent, refer to the quantity suggested by the detergent producer and check the water hardness of your domestic system. Refer to 'Water hardness'.
- Set the **maximum possible spin speed** for the selected programme for saving energy during drying phase!

16.5 Water hardness

If the water hardness in your area is high or moderate, we recommend that you use a water softener for washing machines. In areas where the water hardness is soft it is not necessary to use a water softener.

To find out the water hardness in your area, contact your local water authority.

Use the correct quantity of water softener. Follow the instructions that you find on the packaging of the product.

16.6 Prepare the drying cycle

- Open the water tap.
- Check if the drain hose is connected properly. Refer to installation chapter for more information.
- For the maximum laundry load of the drying programmes, refer to the drying programmes table.





16.7 Items not suitable for drying

Do not set a drying programme for this laundry:

- Synthetic curtains.
- Pieces of clothing with metal inserts.
- Nylon stockings.
- Quilts.
- Bed covers.
- Duvets.
- Sleeping bags.
- Fabrics with residue of hair sprays, nail solvents or similar.
- Garments with foam-rubber or materials similar to foam-rubber.

16.8 Garment labels

When you dry the laundry, obey the indications on the labels of the manufacturers:

-  = The item can be tumble dried
-  = The drying cycle is at high temperature
-  = The drying cycle is at reduced temperature
-  = The item can not be tumble dried.

16.9 Drying cycle duration

The drying time can change depending on:

- speed of the last spin
- dryness level

- type of laundry
- weight of the load

16.10 Additional drying

If, at the end of the drying programme, the laundry is still damp, set a short drying cycle again.



WARNING!

To avoid creasing and shrinkage do not overdry the laundry.

16.11 General Tips

Refer to the «Timed drying» table to find the **average** drying times.

Experience will help you to dry the laundry better. Take note of the duration of the cycles done before.

To avoid the static charge at the end of the drying cycle:

1. Use fabric conditioner in the washing cycle.
2. Use special fabric conditioner for tumble dryers.
3. Do not pour any detergent or softener before a drying cycle.
4. Do not dry rough and smooth textiles together, to avoid scorching on smooth garments.
5. Remove all objects from garment pockets, especially melting objects.

When the drying programme is completed remove the laundry in a short time.

17. CARE AND CLEANING



WARNING!

Refer to Safety chapters.

17.1 Periodic cleaning schedule


Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly ajar to get air circulation and dry the humidity inside the appliance: this will prevent mildew and odours.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:


Descaling	Twice a year
Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months
Remove fluff inside the drum	Twice a month ¹⁾

Clean detergent dispenser	Every two months
Primary air filter	After each cycle
Secondary air filter	When the indicator  flashes
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

¹⁾ Refer to "Fluff in the fabrics" chapter.

The following paragraphs explain how you should clean each part.

17.2 Removing foreign objects

-  Make sure that pockets are empty and all loose elements are tied up before running your cycle. Refer to "The laundry load" in "Hints and tips".

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. Refer to "Door seal with double lip trap", "Cleaning the drum", "Cleaning the drain pump" and "Cleaning the inlet hose and the valve filter" paragraphs. If necessary, please contact the Authorised Service Centre.

17.3 External cleaning

Clean the appliance with mild soap and warm water only. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.



CAUTION!

Do not use alcohol, solvents or chemical products.



CAUTION!

Do not clean the metal surfaces with chlorine-based detergent.

17.4 Descaling



If the water hardness in your area is high or moderate, we recommend that you use a water descaling product for washing machines.

Regularly examine the drum to check for limescale.

The regular detergents already contain water softening agents, but we recommend to run a cycle with empty drum and a descaling product occasionally.



Always follow the instructions that you find on the packaging of the product.

17.5 Maintenance wash

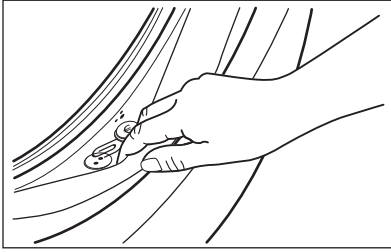
The repeated and prolonged use of low temperature programmes can cause detergent deposits, fluff residues, bacterial growth inside the drum and the tub. This could generate bad odours and mildew.

To eliminate these deposits and hygienize the inner part of the appliance, run a maintenance wash regularly (at least once a month):

1. Remove all laundry from the drum.
2. Run a cotton programme with the highest temperature with a small quantity of powder detergent or, if available, run the Lavage tambour programme.

17.6 Door seal

This appliance is designed with a **self cleaning draining system**, allowing light fluff fibers that fall off the clothes to be drained out with the water. Regularly examine the seal. Coins, buttons, other small items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

- i** Always obey the instructions that you find on the packaging of the product.

17.7 Cleaning the drum

Regularly examine the drum to prevent unwanted deposits. Rust deposits in the drum may occur due to rusting foreign body in the washing or tap water containing iron.

Clean the drum with special products for stainless steel.

- i** Always follow the instructions that you find on the packaging of the product. Do not clean the drum with acidic descaling products, scouring products containing chlorine or iron or steel.

For a thorough clean:

1. Clean the drum with special products for stainless steel.

- i** Always follow the instructions that you find on the packaging of the product.

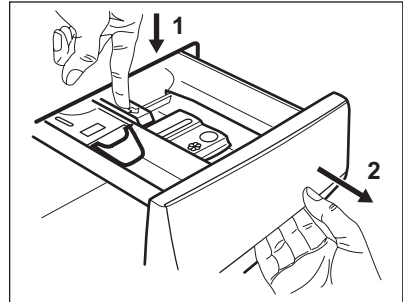
2. Run a short cotton programme at high temperature with empty drum and with a small quantity of powder detergent or, if available, run the Lavage tambour programme.

The Lavage tambour programme can be downloaded by the App.

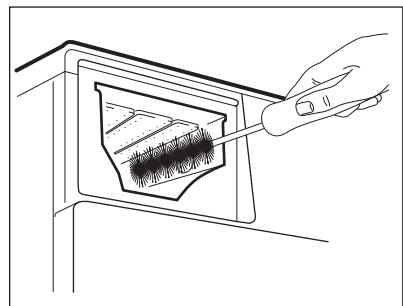
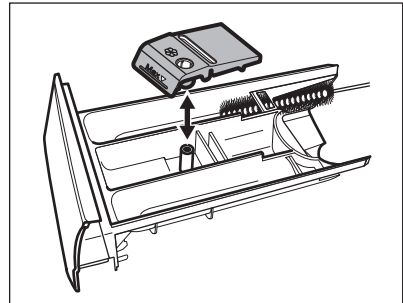
17.8 Cleaning the detergent dispenser

To prevent possible deposits of dried detergent or clotted fabric softener and/or formation of mould in the detergent dispenser drawer, once in a while carry out the following cleaning procedure:

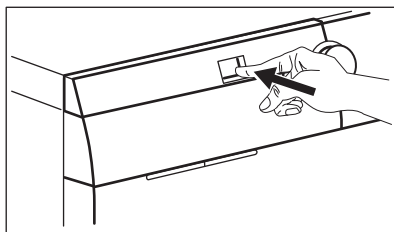
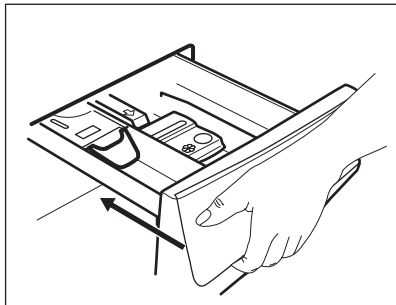
1. Open the drawer. Press the catch downwards as indicated in the picture and pull it out.



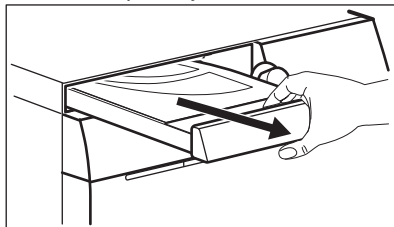
2. Remove the top part of the additive compartment to aid cleaning. Make sure that all detergent residue is removed from the upper and lower part of the recess. Use a small brush to clean the recess.



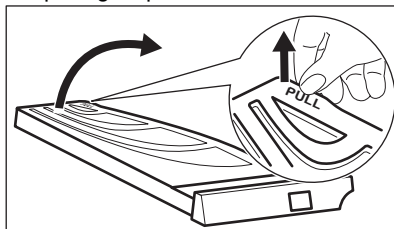
3. Flush the detergent drawer out under running warm water to remove any traces of accumulated detergent. After cleaning, replace the top part in its position.
4. Insert the detergent drawer into the guide rails and close it. Run the rinsing programme without any clothes in the drum.



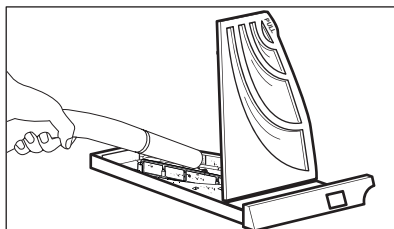
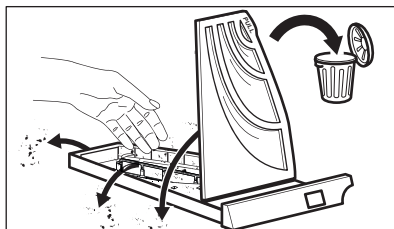
2. Pull the primary air filter out.



3. Open the primary air filter cover by pulling it upwards.





4. Clean the primary air filter with your hand and, if necessary, with a vacuum cleaner. Throw the lint in a dustbin.



5. Close the primary air filter cover.

17.9 Cleaning the air filters

The air filters collect the fluff. The fluff normally occurs when the clothes are dried in a washer-dryer.

- At the end of each drying cycle in the display the indicator  is on to advise to clean the **primary air filter** (see pictures from 1 to 5). The acoustic signal operates.
- Occasionally the indicator  may flash to remind you that both air filters should be cleaned: the **primary air filter** and the **secondary air filter** (for secondary filter, see pictures from 6 to 8). The acoustic signal operates.

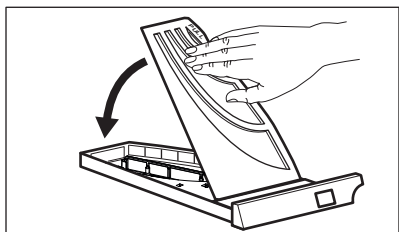
To have best drying performances clean the air filters regularly. Clogged filters make cycles longer and increase the energy consumption.



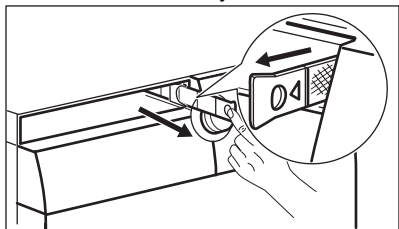
WARNING!

Do not use water to clean the filters to avoid that plastic fibres flow in the water ambient. Throw the lint in a dustbin.

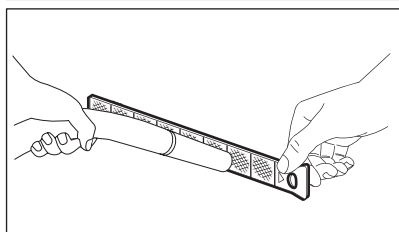
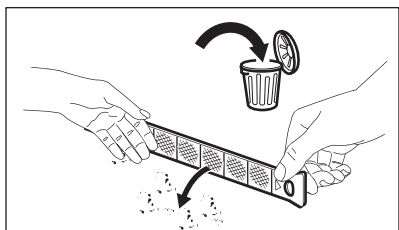
1. Push the hook to open the primary air filter.



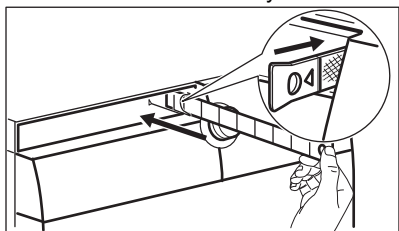
6. Pull the secondary filter out.



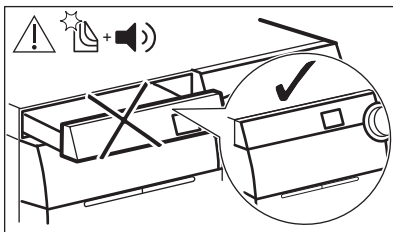
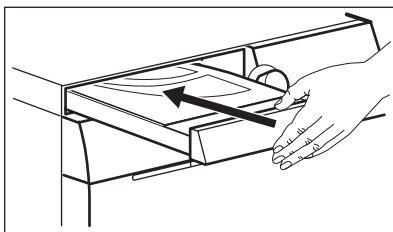
7. Clean the secondary air filter with your hand and, if necessary, with a vacuum cleaner. Throw the lint in a dustbin.



8. Reinsert the secondary air filter.



9. Reinsert the primary air filter and close it firmly.



WARNING!
The primary air filter recess must not be blocked by any object.

i If you only wash the laundry with your washer-dryer, it is normal to find some humidity in the primary air filter.

17.10 Cleaning the drain pump

WARNING!
Disconnect the mains plug from the mains socket.

i Regularly check the drain pump filter and make sure that it is clean.

Clean the drain pump if:

- The appliance does not drain the water.
- The drum does not turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows the alarm code **E20**.

**WARNING!**

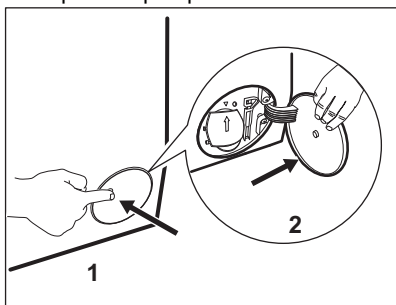
- Do not remove the filter while the appliance operates.
- Do not clean the pump if the water in the appliance is hot. Wait until the water cools down

**WARNING!**

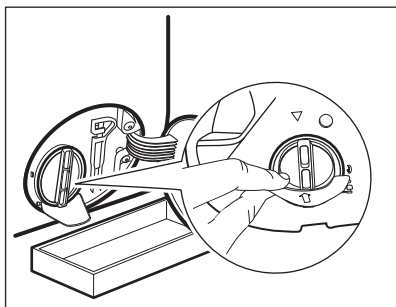
Each time you carry out the special programme **CLE** to remove fluff, clean the drain filter afterwards.

Proceed as follows to clean the pump:

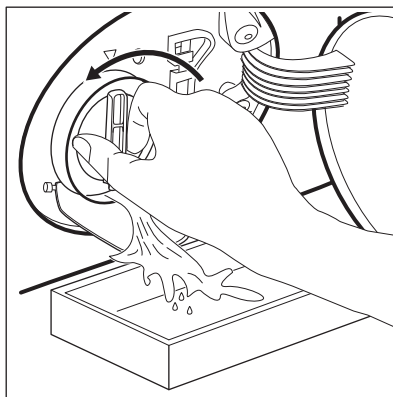
1. Open the pump cover.



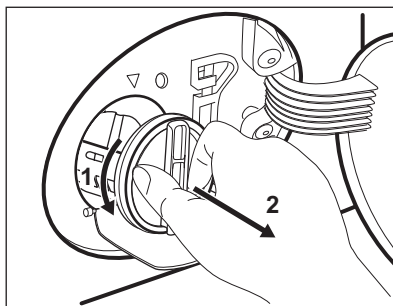
2. Place a suitable bowl below the drain pump access to collect the water that flows out.
3. Open the chute downwards. Always keep a rag nearby to dry up any water spillages when removing the filter.



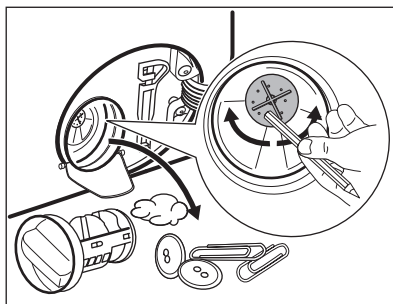
4. Turn the filter 180 degrees in anti-clockwise direction to open it, without removing. Let the water flow out.



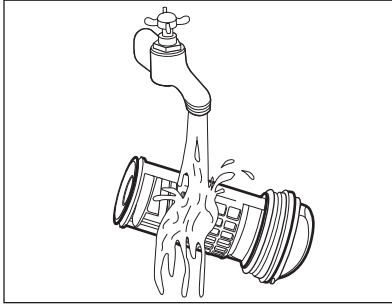
5. When the bowl is full of water, turn the filter back and empty the container.
6. Repeat the steps 4 and 5 until the water stops to flow out.
7. Turn the filter anti-clockwise to remove it.



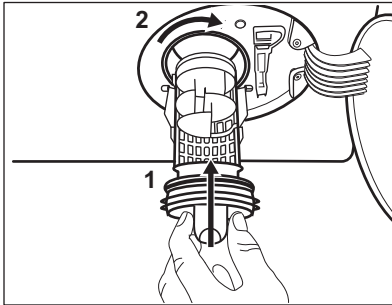
8. If it is necessary, remove fluff and objects from the filter recess.
9. Make sure that the impeller of the pump can rotate. If it does not rotate, contact the Authorised Service Centre.



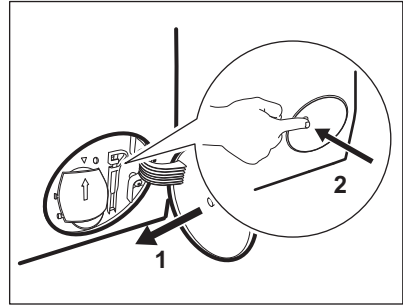
10. Clean the filter under the water tap.



11. Put the filter back into the special guides by turning it clockwise. Make sure that you tighten the filter correctly to prevent leakages.



12. Close the pump cover.



When you drain the water with the emergency drain procedure, you must activate the drain system again:

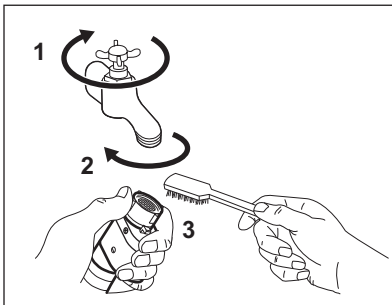
- a. Put 2 litres of water in the main wash compartment of the detergent dispenser.
- b. Start the programme to drain the water.

17.11 Cleaning the inlet hose filter and the valve filter

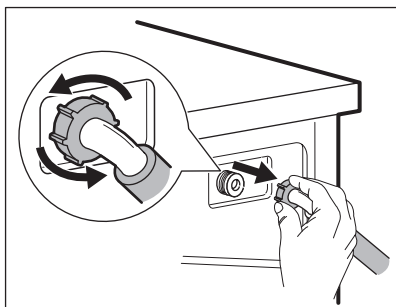
It could be necessary to clean the filters when:

- The appliance does not fill with water.
- The appliance takes long time to fill with water.
- The indicator of the Départ/Pause button flashes and the display shows the related alarm. Refer to 'Troubleshooting' chapter.

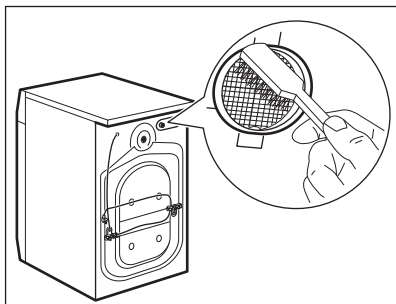
To clean the water inlet filters:



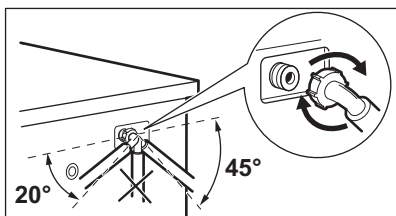
- Close the water tap.
- Remove the water inlet hose from the water tap.
- Clean the filter in the inlet hose with a stiff brush.



- Remove the inlet hose behind the appliance.



- Clean the filter in the valve with a stiff brush or a towel.



- Install again the inlet hose. Make sure that the couplings are tight to prevent leakages.
- Open the water tap.

17.12 Emergency drain

If the appliance cannot drain the water, carry out the same procedure, described in 'Cleaning the drain pump' paragraph. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water.

17.13 Frost precautions

If the appliance is installed in an area where the temperature can reach the values around 0° C or drop below,

remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.



WARNING!
Make sure that the temperature is higher than 5 °C and the water is flowing from the tap before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

18. TROUBLESHOOTING



WARNING!
Refer to Safety chapters.

18.1 Alarm Codes and Possible failures

The appliance does not start or it stops during operation. First try to find a solution to the problem (refer to the tables).




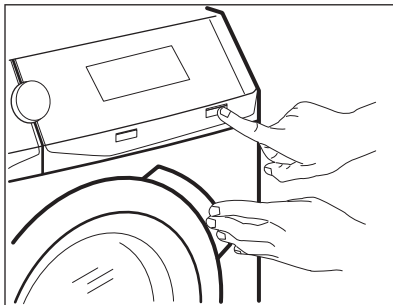
WARNING!
Deactivate the appliance before carrying out any check.

With some problems, the display shows an alarm code and the Départ/Pause button may flash continuously:




If the appliance is overloaded, remove some items from the drum and/or keep pressed the door while touching the Départ/Pause button until the indicator

 stops flashing (see the picture below).





Problem	Possible solution
---------	-------------------

<p>E10 The appliance does not fill with water properly.</p>	<ul style="list-style-type: none"> • Make sure that the water tap is open. • Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. • Make sure that the water tap is not clogged. • Make sure that the inlet hose has no kinks, damages or bends. • Make sure that the connection of the water inlet hose is correct. • Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to 'Care and cleaning'.
<p>E20 The appliance does not drain the water.</p>	<ul style="list-style-type: none"> • Make sure that the sink spigot is not clogged. • Make sure that the drain hose has no kinks or bends. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Make sure that the connection of the drain hose is correct. • Set the drain programme if you set a programme without drain phase. If the drain programme is not available in the programme dial, it can be set via App. • Set the drain programme if you set an option which ends with water in the tub.
<p>E40 The appliance door is open or not closed correctly.</p>	<ul style="list-style-type: none"> • Make sure that the door is properly closed.
<p>E91 Internal fail. No communication between electronic elements of the appliance.</p>	<ul style="list-style-type: none"> • The programme was not finished properly or the appliance stopped too early. Switch the appliance off and on again. • If the alarm code appears again, contact the Authorised Service Centre.
<p>EKO The mains supply is unstable.</p>	<ul style="list-style-type: none"> • Wait until mains supply is stable.
<p>EFO The anti-flood device is on.</p>	<ul style="list-style-type: none"> • Disconnect the appliance and close the water tap. Contact the Authorised Service Centre.
<p> : check the air filter.</p>	<ul style="list-style-type: none"> • Make sure that the air filter has been cleaned. • Make sure that the air filter is correctly inserted.

If the display shows other alarm codes, deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.

In case of different problem with the appliance check the table below for possible solutions.

Problem	Possible solution
The programme does not start.	<ul style="list-style-type: none"> • Make sure that the mains plug is connected to the mains socket. • Make sure that the appliance door is closed. • Make sure that there is no damaged fuse in the fuse box. • Make sure that the Départ/Pause has been touched. • If the delay start is set, cancel the setting or wait for the end of countdown. • Deactivate the Child Lock function if it is on. • Check the position of the knob on the selected programme.
The appliance fills with water and drains immediately.	<ul style="list-style-type: none"> • Make sure that the drain hose is in the correct position. The hose may be positioned too low. Refer to "Installation instruction".
The spin phase does not operate or the washing cycle lasts longer than usual.	<ul style="list-style-type: none"> • Set the spin programme. If the drain programme is not available in the programme dial, it can be set via App'. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	<ul style="list-style-type: none"> • Make sure that the couplings of the water hoses are tight and there is not water leakages. • Make sure that the water inlet hose and the drain hose have no damages. • Make sure you use the correct detergent and the correct quantity of it.
You cannot open the appliance door.	<ul style="list-style-type: none"> • Make sure that a washing programme that ends with water in tub, has not been selected. • Make sure that the washing programme is finished. • Set the drain or the spin programme if there is water in the drum. If the spin and drain programmes are not available in the programme dial, they can be set via App. • Make sure that the appliance receives electrical power. • This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully "Emergency door opening". • Make sure that the Partenza remota is not activated. Deactivate it.
The display does not show the wireless indicator  .	<ul style="list-style-type: none"> • Check the wireless signal. • Make sure that the wireless connection is on. Refer to paragraph "Configuring the washing machine wireless connection" in "Wi-Fi - Connectivity setup" chapter. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are further problems with the wireless network.

Problem	Possible solution
The App cannot connect to the appliance.	<ul style="list-style-type: none"> • Check the wireless signal. • Check if your smart device is connected to the wireless network. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are problems with the wireless network. • The appliance, the smart device, or both, need to be configured again because a new router has been installed or the router configuration has been changed.
The App cannot frequently connect to the appliance.	<ul style="list-style-type: none"> • Make sure that the wireless signal reaches the appliance. Try to move the home router as near the appliance as possible or consider purchasing a wireless range extender. • Make sure the wireless signal is not disrupted by microwave. Turn the microwave off. Avoid using the microwave and the remote control at the same time.
The display shows  . All buttons are inactive, except the the Marche/Arrêt .	<ul style="list-style-type: none"> • The appliance is downloading any available updates. Wait until the update process is complete. If you deactivate the appliance during update, it resumes when you activate the appliance again.
The appliance makes an unusual noise and vibrates.	<ul style="list-style-type: none"> • Make sure the levelling of the appliance is correct. Refer to "Installation instruction". • Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation instruction". • Add more laundry in the drum. The load may be too small.
The programme duration increases or decreases during programme execution.	<ul style="list-style-type: none"> • The ProSense System is able to adjust the programme duration according to the type and the laundry load size. Refer to "The ProSense System load detection" in "Daily Use" chapter.
The washing results are not satisfactory.	<ul style="list-style-type: none"> • Increase the detergent quantity or use a different detergent. • Use special products to remove the stubborn stains before you wash the laundry. • Make sure that you set the correct temperature. • Decrease the laundry load.
Too much foam in the drum during the washing cycle.	<ul style="list-style-type: none"> • Reduce the quantity of detergent or the number of tablets or single-dose detergents.
After the washing cycle, there are some detergent residues in the dispenser drawer.	<ul style="list-style-type: none"> • Make sure that the flap is in the correct position (UP for powder detergent - DOWN for liquid detergent). • Make sure you have used the detergent dispenser according the indications given in this user manual.

Problem	Possible solution
The drum is empty and the display shows there is some weight in.	<ul style="list-style-type: none"> Press the Marche/Arrêt button to deactivate the appliance and activate it again to set a tare.
The drum is full but the display shows 0.0 kg.	<ul style="list-style-type: none"> You loaded the laundry before activating the appliance. Press the Marche/Arrêt button to deactivate the appliance. Empty the drum and follow the necessary steps. (Refer to "Loading the laundry")
After a steam programme, garments are partially wet.	Make sure that the appliance is accurately levelled. Adjust the appliance by raising or lowering the feet.
The appliance does not dry or does not dry correctly.	<ul style="list-style-type: none"> Turn the water tap on. Make sure the air filters are not clogged. Check primary and secondary air filters. Make sure the drain filter is not clogged. Reduce the laundry load. Make sure you have set the correct cycle. if necessary, set again a short drying time.
The drying cycle is too long.	<ul style="list-style-type: none"> Make sure the air filters are properly cleaned. Make sure your laundry load does not exceed the declared load for the set programme. Make sure that the room temperature is in the correct range.
The laundry is full of different colours fluff.	<p>The fabrics washed in the previous cycle released fluff of a different colour:</p> <ul style="list-style-type: none"> The drying phase helps to eliminate some fluff. Clean the clothes with a fluff remover. <p>In case of an excessive amount of fluff in the drum refer to "Fluff in the fabrics" paragraph for more details.</p>

After the check, activate the appliance. The programme continues from the point of interruption.

If the problem occurs again, contact the Authorised Service Centre. The necessary data for the service centre are on the rating plate.

18.2 Emergency door opening

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:



CAUTION!
Risk of burns! Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.



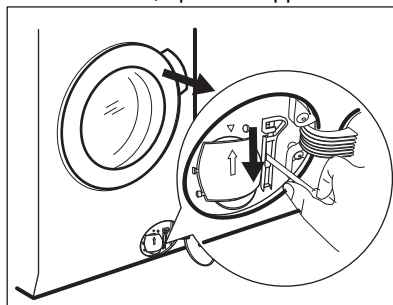
CAUTION!
Risk of injury! Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating.



Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

1. Press the Marche/Arrêt button to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.
4. Pull the emergency unlock trigger downward once. Pull it downward once again, keep it tensed and, in the meanwhile, open the appliance door.
5. Take out the laundry and then close the appliance door.
6. Close the filter flap.



19. CONSUMPTION VALUES

19.1 Introduction



See the web link www.theenergylabel.eu for detailed information about Energy Label.




The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance. It is also possible to find the same information in EPREL using the link <https://eprel.ec.europa.eu> and the model name and product number that you find on the rating plate of the appliance. Refer to 'Product description' chapter for the position of the rating plate.

19.2 Legend

kg	Laundry load.	hh:mm	Programme duration.
kWh	Energy consumption.	°C	Temperature in the laundry.
Litres	Water consumption.	rpm	Spin speed.

%	Remaining moisture at the end of the cycle. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture at the end of washing cycle.
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 Values and programme duration may differ depending on different conditions (e.g. room temperature, water temperature and pressure, load size and type of laundry, supply voltage) and also if you change the default setting of a programme.

19.3 According to Commission Regulation Eu 2019/2023

Washing only

Eco 40-60 programme	kg	kWh	Litres	hh:mm	%	°C	rpm ¹⁾
Full load	10.0	0.900	61.0	03:55	52.00	37.0	1551
Half load	5.0	0.605	47.0	02:50	52.00	33.0	1551
Quarter load	2.5	0.200	38.0	02:30	54.00	23.0	1551

¹⁾ Maximum spin speed.

Wash and dry cycle

Eco 40-60 programme and Cupboard dry level	kg	kWh	Litres	hh:mm	%	°C	rpm ¹⁾
Full load	6	3.000	55.0	09:40	0.00	39.0	1551
Half load	3	1.795	43.0	05:35	0.00	35.0	1551

¹⁾ Maximum spin speed.

Power consumption in different modes

Off (W)	Stand-by (W)	Delay start (W)	Networked standby (W)
0.50	0.50	4.00	2.00 ¹⁾

Time to Off/Standby mode is 15 minutes maximum.

¹⁾ The energy consumption of the connected function is approximately 17.5 kWh per year. To disconnect this function, please refer to the chapter 'Wi-fi - Connectivity setup'.

19.4 Common programmes - Washing only



These values are indicative only.

Programme	kg	kWh	Litres	hh:mm	%	°C	rpm ¹⁾
Coton ²⁾ 95°C	10.0	2.900	90.0	04:05	44.00	85.0	1600
Coton 60°C	10.0	1.700	85.0	03:50	44.00	55.0	1600
Coton ³⁾ 20°C	10.0	0.350	85.0	03:00	44.00	20.0	1600
Synthetics 40°C	4.0	0.800	55.0	02:15	35.00	40.0	1200
Délicats ⁴⁾ 30°C	2.0	0.400	60.0	01:05	35.00	30.0	1200
Laine 30°C	1.5	0.300	65.0	01:05	30.00	30.0	1200

1) Reference indicator of the spin speed.

2) Suitable for washing heavily soiled textiles.

3) Suitable for washing lightly soiled cottons, synthetic and mixed fabrics.

4) It also performs as quick washing cycle for lightly soiled laundry.

19.5 Common programmes - Wash and dry




These values are indicative only.

Programme	kg	kWh	Litres	hh:mm	%	°C	rpm ¹⁾
Synthetics 40°C	4.0	2.050	55.0	05:50	1.00	40.0	1200

1) Reference indicator of the spin speed.

20. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol .
Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of

appliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.



The software in this product contains components that are based on free and open source software. AEG gratefully acknowledges the contributions of the open software and robotics communities to the development project.

To access the source code of these free and open source software components whose license conditions require publishing, and to see their full copyright information and applicable license terms, please visit:
<http://aeg.opensourcerepository.com> (folder NIUX)