

Producer's or importer's name or trademark	Fairphone
Producer or importer adress	Van Diemenstraat 200 3022SC
Producer's or importer's model identifier	FP4
Date of calculation	21 Sep

**This final score sheet in English is only for guidance, the French version must be sent for official circulation**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	10,0	2	20,0	92,1
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	10,0	1	19,0	
	2.2 Necessary tools (List 2)	10,0	0,5		
	2.3 Fasteners characteristics parts from List 1** and List 2	8,0	0,5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	7,9	1	14,1	
	3.2 Availability over time parts from List 1	4,3	0,5		
	3.3 Delivery time parts from List 2	10,0	0,3		
	3.4 Delivery time parts from List 1	5,4	0,2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	9,5	2	19,0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10,0	1	20,0	
	5.2 Free remote assistance	10,0	0,5		
	5.3 Possibility to reset softwares	10,0	0,5		
Reparability index on 10					9,2

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;

\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.