



European Data Act Statement

The EU Data Act (Regulation (EU) 2023/2854) is a Regulation of the European Parliament and of the Council (EU) regulating access to and use of data in the European Union. The aim is to ensure fair and transparent data exchange practices and to enable both individuals and legal entities to access and control data generated by connected devices.

At Versuni, we recognize the importance of transparency and trust in our relationships with our stakeholders. In alignment with the EU Data Act, we commit to responsibly managing and securely sharing data generated by our appliances, providing clarity about the types of product data that can be accessed, how to request this data, and the principles we follow to ensure secure, fair, and compliant data sharing.

The EU Data Act defines different types of users, each with specific rights and responsibilities related to accessing and managing data. Your role determines how you can access and use the generated data in accordance with the EU Data Act.

Versuni Netherlands B.V. (registered with the Dutch Chamber of Commerce under number 78095549, office address Claude Debussylaan 88, 1082MD Amsterdam, the Netherlands) acts as the data holder for small domestic appliances of the portfolio of iconic brands, including Philips, Saeco and Gaggia.

We enable you to access your data according to the EU Data Act. If you are a European consumer or EU data recipient, Versuni can retrieve the data upon your request and send it to you in an electronic file free of charge.

The collected data may be used to perform our agreement with you (i.e. to provide you with the core services and functionalities of the product and app), to provide support services (e.g, maintenance and troubleshooting services), to monitor and maintain the safety and security of the products and apps, to comply with applicable laws and regulations and to generate derived/inferred data for any lawful purpose as permitted under applicable laws. In addition, your data may be combined, aggregated and analyzed for the purpose of improving our products, services and solutions and for research and development of new products and services, as permissible by applicable law. We may share your data with third-party service providers to fulfil the purposes mentioned above. If you believe that your rights pursuant to the EU Data Act are infringed, you may lodge a complaint with the designated authority.

EU Data Act requests may be submitted via our consumer care channels available via [Contact us | Versuni](#). Versuni will respond to the request in accordance with the EU Data Act.