

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF
THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT

Laptop

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|--|--|
| Date of calculation | Please fill out |
| Producer's or importer's name or trademark | LG Electronics |
| Producer or importer address | Please fill out |
| Producer's or importer's model identifier | 1XZ90P series (16Z90P, 14Z90P, 17Z90P) |

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

| Criteria | Sub-criteria | Score of sub-criterion /10 | Weighting factor of sub-criterion | Score of criterion /20 | Total criteria scores /100 |
|--|--|----------------------------|-----------------------------------|------------------------|----------------------------|
| CRITERION 1 : DOCUMENTATION | 1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions | 8,8 | 2 | 17,7 | 77,0 |
| CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS | 2.1 Ease of disassembly (broken/malfunctioning parts) | 5,3 | 1 | 14,3 | |
| | 2.2 Necessary tools (broken/malfunctioning parts) | 10,0 | 0,5 | | |
| | 2.3 Fasteners characteristics (functional parts and broken/malfunctioning parts) | 8,0 | 0,5 | | |
| CRITERION 3 : AVAILABILITY OF SPARE PARTS | 3.1 Availability over time (broken/malfunctioning parts) | 7,1 | 1 | 15,7 | |
| | 3.2 Availability over time (functional parts) | 7,1 | 0,5 | | |
| | 3.3 Delivery time (broken/malfunctioning parts) | 10,0 | 0,3 | | |
| | 3.4 Delivery time parts from List 1 | 10,0 | 0,2 | | |
| CRITERION 4 : PRICE OF SPARE PARTS | 4. Ratio between price of broken/malfunctioning parts and price of the product | 6,5 | 2 | 13,0 | |
| CRITERION 5 : SPECIFIC CRITERION | 5.1 Information about type of updates | 10,0 | 1 | 16,3 | |
| | 5.2 Free remote assistance | 10,0 | 0,5 | | |
| | 5.3 Possibility to reset softwares | 2,5 | 0,5 | | |
| Reparability index on 10 | | | | | 7,7 |

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose breakage or malfunctioning are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.